



Number: PL-637

Date: September 4, 2026

Subject: NPA 565 and 912 All-Services Overlay (Georgia)

Related Previous Planning Letters: 556, 544, 288, 202

General Description

On May 21, 2025, the Georgia Public Service Commission (Commission), in Docket No. 56215, issued an order approving an all-services distributed overlay over the 912 NPA. The 912 NPA serves Brunswick, Douglas, Hinesville, Kingsland, Pooler, Richmond Hill, Saint Marys, Savannah, Statesboro, Waycross and many other communities. The new **565 NPA** will serve the same geographic area currently served by the existing 912 NPA. Additionally, Central Office (CO) codes in the 565 NPA will be available for assignment only when all assignable prefixes in the 912 NPA have been assigned.

Implementation of Relief Plan

Implementation of the 912/565 NPA overlay is as follows:

	Date
Network preparation and customer education begins	March 11, 2027
Earliest date CO codes in the new 565 NPA may be ordered through NANPA*	October 8, 2027
Network preparation and customer education ends	December 6, 2027
Earliest new 565 NPA CO code activation date**	December 6, 2027

* CO codes in the 565 NPA are available only when all assignable CO codes in the 912 NPA are assigned.

**In-service date of the new 565 NPA

Central Office Code Listings and NPA Maps

A rate center map of the 912/565 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG™ Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG™ Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 912/565 NPAs will be as follows:

Type of Call	Call Terminating in	Dialing Plan
Local Call	Home NPA (HNPA) and Foreign NPA (FNPA)	10 digits (NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1+10 digits (1+NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0+10 digits (0+NPA-NXX-XXXX)

*1+10 digit local dialing permissible at each service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 565 NPA has been activated throughout their networks prior to December 6, 2027. The test number to verify the routing to the 565 NPA will be in service beginning September 6, 2027, through January 6, 2028. The test number to verify the routing to the 565 NPA is: 565-565-1565. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 912 NPA should be directed to Cecilia McCabe – NANPA, on 925-420-0130. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
AI-Call / Alma Tel. Co.	Melissa Mathews	912-632-3103	mmathews@atcnetworks.net
AT&T – Local / AT&T Corp. / Bellsouth Telecomm Db a Southern Bell Tel & Tel / Teleport Communications America / New Cingular Wireless	Patty Berris	925-486-8697	pb1986@att.com
Bandwidth.Com CLEC	Taylor Nicholson	737-206-7796	codeadmin@bandwidth.com and tnicholson@bandwidth.com
Boost Mobile / DISH Wireless	Kathy Rogers	303-706-5134	kathy.rogers@dish.com
Boost Mobile / DISH Wireless	Melinda Yost	720-341-0182	melinda.yost@dish.com
Boost Mobile / DISH Wireless	Daniel Bowlin	303-706-4072	daniel.bowlin@dish.com
Boost Mobile / DISH Wireless	Eric Adamson	720-301-0066	eric.adamson@dish.com
Brantley Tel. Co.	Jennifer Rhoden	912-462-3165	jennifer.rhoden@btctelcom.net
Brightspeed of Georgia	Dale Holcombe	980-376-1581	dale.g.holcombe@brightspeed.com
Bulloch Cellular / Bulloch County Rural Tel. Coop.	Melisa Hendrix	912-865-1123	mhendrix@bulloch.solutions
Callworks Corporation	Ron Grob	404-519-4096	rongrob@apelaprofsvcs.com
Camden Tel. & Tel. Co.	Paul Nejedlo	608-664-4659	paul.nejedlo@tdstelecom.com
Camden Tel. & Tel. Co.	Nicole Adkins	608-822-0170	nicole.adkins@tdstelecom.com
Cellco Partnership Db a Verizon Wireless	Sharon Pistachio	412-977-2779	Sharon.pistachio@verizonwireless.com
Cellco Partnership Db a Verizon Wireless	Elizabeth Ward	412-496-6049	elizabeth.ward2@verizonwireless.com
Centurylink Communications / Level 3 Communications	Margaret Cox	252-774-5171	margaret.cox@lumen.com
Comcast IP Phone	Bryan Medina	303-372-1313	bryan_medina@comcast.com
Comcast IP Phone	David Torch	303-372-1379	david_torch@cable.comcast.com
Commio	Meghan Reynolds	984-203-8838	Meghan@commio.com
Commio	Sam Shiffman	737-867-5001	sams@commio.com
ComSouth Telenet	Cindy Davis	573-291-2682	Cindy.Davis@sparklight.biz
ComSouth Telenet	Scott Adams	573-259-1260	Scott.Adams@cableone.biz
Coretel Georgia / Ton80 Communications	Glenn Dalglish	410-353-2264	glenn@coretel.net
Coretel Georgia / Ton80 Communications	Bret Mingo	202-437-5219	bret@coretel.net
CSC Wireless / Altice	Deborah Anstead	516-803-6232	Deborah.Anstead@AlticeUSA.com
Darien Tel. Co.	David Stevens	912-437-7005	david.stevens@dtctel.com
Exiant Communications	Douglas Osborne	570-709-5525	dosborne@exiantcom.com
Fractel	Michael Crown	321-499-1001	mike@fractel.net and pooling@fractel.net
Frontier Communications of Georgia	Julie Sell	260-461-3449	Julie.Sell@ftr.com
Frontier Communications of Georgia	Judy Geise	214-724-7719	judy.geise@ftr.com
Frontier Communications of Georgia	Rachel Gredler	850-377-3337	rachel.gredler@ftr.com
Frontier Communications of Georgia	Laura Simmons	585-777-2107	laura.simmons@ftr.com

Frontier Communications of Georgia	Sheri Pressler	260-461-3475	sheri.pressler@ftr.com
Georgia Windstream / Paetec / Windstream Georgia Communications Corp.	Jasmine Wodstreichill	319-790-2184	jasmine.wodstreichill@windstream.com
Glenwood Tel. Co.	James OBrien	912-523-5111	jobrien@gctcfiber.com
Hargray of Georgia / Clearwave Fiber	Jacob Winn	618-294-8025	jacob.winn@clearwavefiber.com
HD Carrier	Marilyn Millender	716-832-9848	info@quadtelecomconsulting.com
Invoxio Incorporated	Timothy Meade	239-920-0010	tim@invoxio.com
IP Horizon	Douglas Osborne	570-709-5525	dosborne@iphorizon.com
Leap Telecom	Doug Davis	720-708-1858	Doug.davis@teliax.com
MCC Telephony, LLC	Mari Grzechowski	845-443-2633	mgrzechowski@mediacomcc.com
MCC Telephony, LLC	Christopher M. Welch	845-443-2625	cwelch1@mediacomcc.com
MCImetro Access Transmission Services / Verizon	Brandon Orozco	713-425-4165	brandon.orozco@verizon.com
MetroPCS / Suncom DbA T-Mobile USA / Powertel Atlanta Licenses / Powertel Jacksonville Licenses	Kyeva Keith	206-313-1506	Kyeva.Keith2@T-Mobile.com
MetroPCS / Suncom DbA T-Mobile USA / Powertel Atlanta Licenses / Powertel Jacksonville Licenses	Esperanza Creighton	916-519-1968	esperanza.creighton@t-mobile.com
Nuso	Kevin Moss	314-390-6208	kevin.moss@nuso.cloud and compliance@nuso.cloud
Onvoy / Onvoy Spectrum	Nadine Fletcher	724-941-2326	nadine.fletcher@sinch.com
Peerless Network Of Georgia	Jami Perez	312-766-1524	Jami.Perez@infobip.com
Peerless Network Of Georgia	Roseann Kendall	469-682-3495	roseann.kendall@infobip.com
Pembroke Tel. Co.	Beverly Pirkle	912-653-4389	beverly.pirkle@pacfiber.com
Pineland Communications / Pineland Tel. Coop.	Dustin Durden	912-685-2121	ddurden@pinelandtelco.com
Plant Tel. Co.	Wendell McCartney	803-581-9173	wendell.mccartney@truvista.biz
Planters Communications / Planters Rural Tel. Coop.	Derek Jones	912-687-5135	derek.jones@pbc.net
Skye Telecom DbA Skyetel	Doug Osborne	570-709-5525	dosborne@skyetel.com
South Carolina Net DbA Spirit Telecom	Roger Schroppe	803-726-4063	roger.schroppe@segrafiber.com
Southern Communications Services	Mitchell Hicks	205-810-6080	mhicks@southernco.com
Stratus Networks	Alex Penichet	239-470-5595	apenichet@stratusnet.com and lnp@stratusnet.com
Telnyx	Tessa Whiteside	312-270-8238	numbering@telnyx.com
Terra Nova Telecom Inc.	Kelley Ray	941-600-0205	kelley@tntelecom.net
Twilio International	Melissa Blassingame	512-623-0512	mblassingame@twilio.com
VOIP Innovations	John Livingston	412-567-2238	jlivingston@sangoma.com
Vonage America	Michael Ortega	703-304-8288	michael.ortega@vonage.com

Wiretap Telecom	Cody Schilke	405-471-8001	cody.schilke@wiretaptelecom.com
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