



Number: PL-627
Date: August 19, 2024
Subject: NPA 471 and 662 All-Services Overlay (Mississippi)
Related Previous Planning Letters: 556, 544, 144

General Description

On June 13, 2024, the Mississippi Public Service Commission (Commission), in Docket No. 2023-AD-0149, approved an all-services distributed overlay over the 662 NPA. Communities in the 662 NPA include but are not limited to Southaven, Tupelo, Greenwood, Greenville, Oxford, Horn Lake, Starkville, Columbus, Corinth, and Memphis as well as many other smaller communities. The new **471 NPA** will serve the same geographic area currently served by the existing 662 NPA. Additionally, Central Office (CO) codes in the 471 NPA will be available for assignment only when all assignable prefixes in the 662 NPA have been assigned.

Implementation of Relief Plan

Implementation of the 662/471 NPA overlay is as follows:

	Date
Network preparation and customer education begins	4/30/2025
Earliest date CO codes in the new 471 NPA may be ordered through NANPA*	11/25/2025
Network preparation and customer education period ends	1/30/2026
Earliest new 471 NPA CO code activation date**	1/30/2026

*CO codes in the 471 NPA will not be assigned until all available CO codes in the 662 NPA are assigned.

**In-service date of the new 471 NPA overlay

Central Office Code Listings and NPA Maps

A rate center map of the 662/471 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, or the iconectiv® LERG™ Routing Guide, or NPA-NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA-NXX Activity Guide is available by license contract from TruOps™ Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 662 and 471 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit dialing permissible at service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 471 NPA has been activated throughout their networks prior to January 30, 2026. The test number to verify the routing to the 471 NPA will be in service beginning October 30, 2025, through February 28, 2026. The test number to verify the routing to the 471 NPA is: 471-471-0471. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 662 NPA should be directed to Cecilia McCabe – NANPA, on 925-420-0130. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

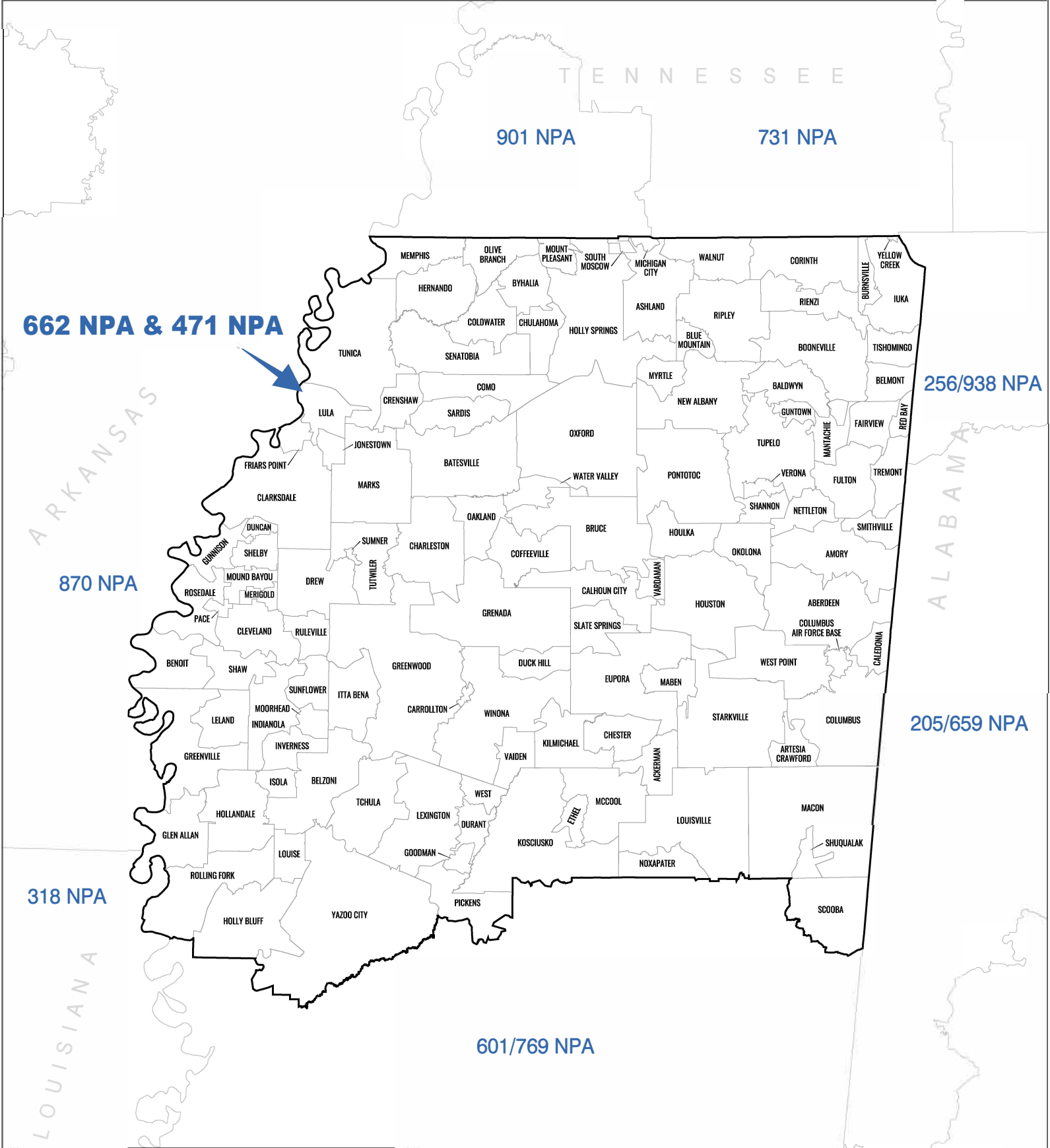
Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
1st Point Communications	Michael Schelin	626-814-2354	mshelin@1pcom.com
Airus	Roseann Kendall	469-682-3495	Roseann.Kendall@infobip.com
Airus	Jami Perez	312-766-1524	Jami.Perez@infobip.com
AT&T – Local / AT&T Corp / Bellsouth Telecomm Inc DBA South Central Bell Tel / Teleport Communications America / New Cingular Wireless PCS	George Guerra	415-794-7314	gg2395@att.com
Bandwidth.Com	Taylor Nicholson	737-206-7796	codeadmin@bandwidth.com and tnicholson@bandwidth.com
Charter Fiberlink	Matthew Nolan	813-705-8624	matthew.nolan@charter.com
Charter Fiberlink	Kathy Troughton	314-394-9856	kathy.troughton@charter.com
Arriva / Bruce Tel. Co. / Fulton Tel. Co. / Mound Bayou Tel. and Communications	Curtis Faulkner	706-375-9195	cfaulkner@goarriva.com
Arrive / Bruce Tel. Co. / Fulton Tel. Co. / Mound Bayou Tel. and Communications	Mike Box	706-375-5800	mboxjr@goarriva.com
Calhoun City Tel. Co. / Myrtle Tel. Co.	Paul Nejedlo	608-664-4659	Paul.nejedlo@tdstelecom.com
Calhoun City Tel. Co. / Myrtle Tel. Co.	Anne Chism	608-824-0266	Anne.chism@tdstelecom.com
Calhoun City Tel. Co. / Myrtle Tel. Co.	Nicole Adkins	608-882-0170	Nicole.adkins@tdstelecom.com
Cebridge Telecom DBA Suddenlink Comm / CSC Wireless	Deborah Anstead	516-803-6232	Deborah.Anstead@AlticeUSA.com
Cellco Partnership DBA Verizon Wireless	Elizabeth Ward	412-496-6049	elizabeth.ward2@verizonwireless.com
Cellco Partnership DBA Verizon Wireless	Sharon Pistachio	412-913-2550	Sharon.pistachio@verizonwireless.com
Cellular South, Inc.	Marcus Hughes	601-974-7711	mhughes@cspire.com
Centurylink Communications / Level 3 Communications / Level 3 Telecom of Mississippi	Margaret Cox	252-774-5171	margaret.cox@lumen.com
Centurytel of Adamsville DBA Centurylink-Adamsville / Centurytel Of North Mississippi, Inc.	Dale Holcombe	980-376-1581	dale.g.holcombe@brightspeed.com
Comcast IP Phone	Bryan Medina	303-372-1313	Bryan_Medina@Comcast.com
Commio	Meghan Reynolds	984-203-8838	Meghan@commio.com
Commio	Sam Shiffman	737-867-5001	sams@commio.com
Deltacom / Windstream Nuvox / Network Telephone Corporation / US LEC of Tennessee	Ed Webber	585-340-2854	edward.webber@windstream.com
Deltacom / Windstream Nuvox / Network Telephone Corporation / US LEC of Tennessee	Michelle Bowyer	864-672-5333	michelle.bowyer@windstream.com

DISH Wireless	Kathy Rogers	303-706-5134	kathy.rogers@dish.com
DISH Wireless	Melinda Yost	720-341-0182	melinda.yost@dish.com
DISH Wireless	Daniel Bowlin	303-706-4072	daniel.bowlin@dish.com
DISH Wireless	Stacy Reder	913-221-4343	stacy.reder@dish.com
Fractel	Michael Crown	321-499-1001	mike@fractel.net and pooling@fractel.net
Franklin Tel. Co.	Tammy Torrey	601-384-7510	ttorrey@telapexinc.com
Franklin Tel. Co.	Coyt Hunt	662-285-7072	chunt@franklintelephone.com
Frontier Communications of Mississippi	Judy Geise	214-724-7719	judy.geise@ftr.com
Frontier Communications of Mississippi	Rosemary Coates	585-777-7949	rosemary.coates@ftr.com
Frontier Communications of Mississippi	Rachel Gredler	850-377-3337	rachel.gredler@ftr.com
Frontier Communications of Mississippi	Julie Sell	260-461-3449	Julie.Sell@ftr.com
Gulfpines Communications	TJ Hand	662-862-1532	thand@goarriva.com
IDT America Corp.	Patty Mongeau	973-438-2406	Patty.Mongeau@net2phone.com
IP Horizon	Douglas Osborne	570-709-5525	dosborne@iphorizon.com
MCImetro Access Transmission Services / Verizon / XO Mississippi	Chanda Brown	908-559-2339	Chanda.Brown@verizon.com
MCImetro Access Transmission Services / Verizon / XO Mississippi	Brandon Orozco	713-425-4165	brandon.orozco@verizon.com
MetroPCS / T-Mobile / Powertel Memphis Licenses	Shaunna Forshee	913-315-9108	shaunna.l.forshee@T-Mobile.com
MetroPCS / T-Mobile / Powertel Memphis Licenses	Karen Riepenkroger	913-315-8546	karen.s.riepenkroger@t-mobile.com
Noxapater Tel. Co.	Sandra Gray	601-800-1044	ctc764@noxapatertel.net
Nuso	Kevin Moss	314-390-6208	kevin.moss@nuso.cloud and compliance@nuso.cloud
Onvoy / Onvoy Spectrum	Allyson Blevins	312-910-2222	allyson.blevins@sinch.com
Select Connect Communications	Joe Moffatt	662-871-1940	joe@selectconnect.net
Sledge Tel. Co.	Robert Sledge	662-569-3311	rsledge@deltaland.net
Sledge Tel. Co.	Lisa Sledge	662-569-3311	accountspayable@deltaland.net
Smithville Tel. Co.	Roger Thompson	662-651-4131	roger@traceroad.net
Smithville Tel. Co.	Darnell Collums	662-651-4131	ldstc@traceroad.net
Stratus Networks	Alex Penichet	239-470-5595	apenichet@stratusnet.com and lnp@stratusnet.com
TEC Of Jackson	Larry Howle	601-354-9070	lhowle@tec.com
Telepak Networks	Scott Wolff	251-442-5154	swolff@cspire.com
Telnyx	Tessa Whiteside	312-270-8238	numbering@telnyx.com
Terra Nova Telecom	Kelley Ray	941-600-0205	kelley@tntelecom.net

Ton80 Communications	Glenn Dalglish	410-353-2264	glenn@coretel.net
Ton80 Communications	Bret Mingo	202-437-5219	bret@coretel.net
Twilio International	Alex Seber	626-297-1840	aseber@twilio.com
Twilio International	Viola Olayinka	267-250-2802	viola@twilio.com
Vonage America	Michael Ortega	703-304-8288	michael.ortega@vonage.com
Whitesky Communications	Joe Jenkin	972-810-8847	joe.jenkin@realpage.com
YMAX Communications Corp.	Bob Salvo	908-806-2784	bob.salvo@ymaxcorp.com



[NANPA]
NATIONAL ASSOCIATION OF NUMBER PORT ADMINISTRATORS

**Mississippi 662/471 NPA
 Overlay Rate Center Map**

- NPA Boundary
- Rate Center Boundary

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