



**Number:** PL-621  
**Date:** August 8, 2023  
**Subject:** NPA 837 and 530 All-Services Overlay (California)  
**Related Previous Planning Letters:** 556, 544, 108, 072

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### General Description

On June 8, 2023, the California Public Utilities Commission in Application 22-09-016, Decision 23-06-007, approved an all-services distributed overlay as the relief method for the 530 NPA. The 530 NPA serves the northeastern portion of California and covers all or portions of Alpine, Butte, Colusa, El Dorado, Glenn, Humboldt, Lassen, Modoc, Mono, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sutter, Tehama, Trinity, Yolo and Yuba counties. It serves communities including but not limited to Chico, Davis, El Dorado Hills, Oroville, Paradise, Placerville, Red Bluff, Redding, South Lake Tahoe, Truckee, Woodland, and Yuba City. The new **837 NPA** will serve the same geographic area currently served by the existing 530 NPA. Additionally, central office (“CO”) codes in the 837 NPA will be available for assignment only when all assignable CO codes in the 530 NPA have been assigned.

### Implementation of Relief Plan

Implementation of the 530/837 NPA overlay is as follows:

	Date
Network preparation and customer education begins	April 30, 2024
Network preparation and customer education period ends	January 31, 2025
Earliest new 837 CO code activation date*	January 31, 2025
Earliest date CO codes in the new 837 NPA may be ordered through NANPA**	November 26, 2024

\* In-service date of the new 837 NPA overlay

\*\* CO codes in the 837 NPA available only when all assignable CO codes in the 530 NPA are assigned.

### Central Office Code Listings and NPA Maps

A rate center map of the 530/837 NPA overlay is attached. Since CO code information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv’s LERG™ Routing Guide or the NPA NXX Activity Guide (“NNAG”) for updated information. Information in the LERG™ Routing Guide and NNAG is available by license contract from Telecom Routing Administration (“TRA”), at 732-699-6700.

## Dialing Plan

Mandatory 1+10-digit local dialing is already required for the 530 NPA; no permissive dialing period is necessary. The dialing plan for the 530/837 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	1 + 10-digits (1 + NPA-NXX-XXXX)
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

## Network Testing

All international and domestic carriers should ensure that the new 837 NPA has been activated throughout their networks prior to January 31, 2025. The test number to verify the routing to the 837 NPA will be in service beginning October 31, 2024 through February 28, 2025. The test number to verify the routing to the 837 NPA is: 837-837-1837. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 530 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

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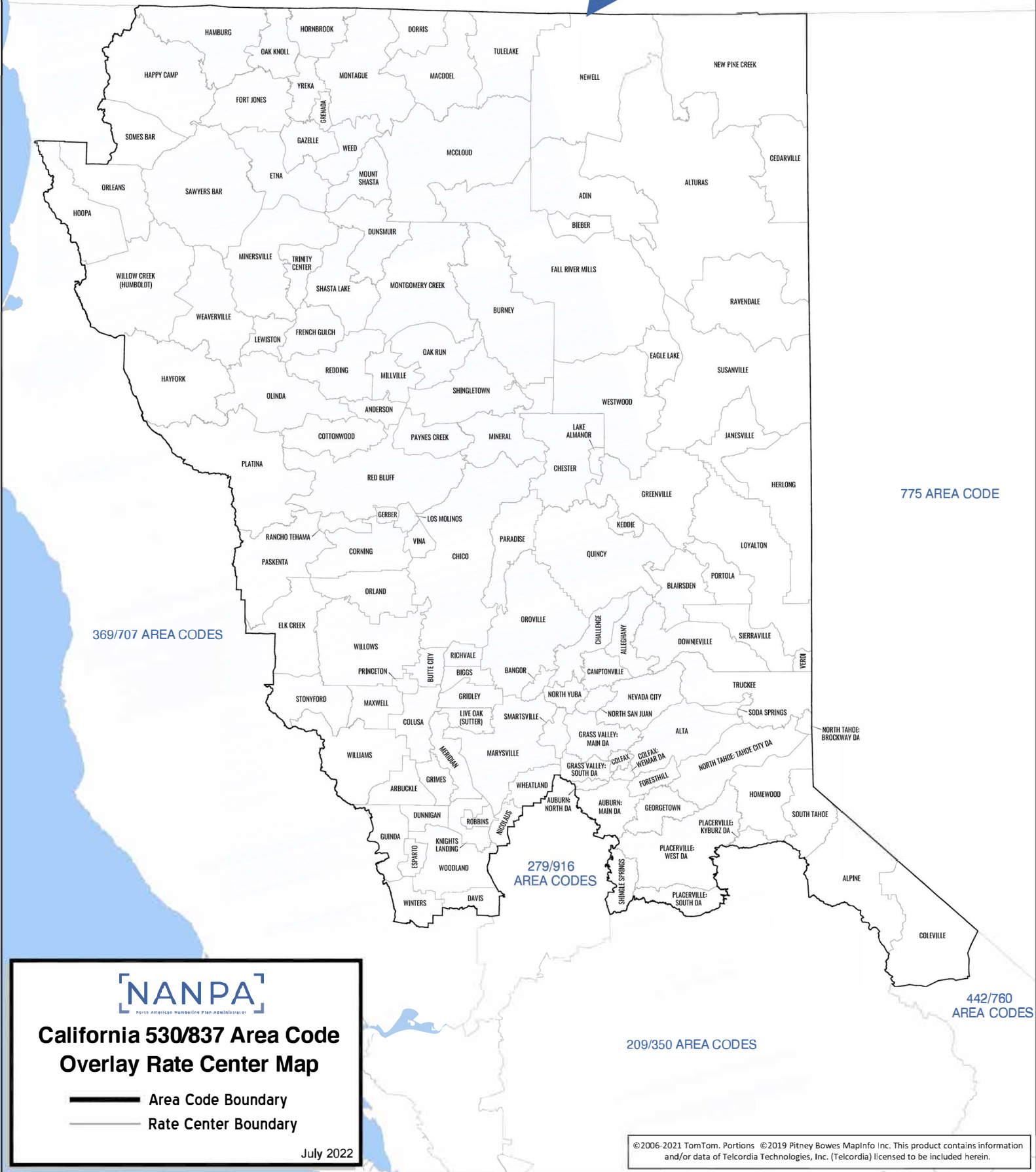
SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Airespring	Brad Port	818-738-1894	<a href="mailto:brad.port@airespring.com">brad.port@airespring.com</a>
Altice (Cebridge Telecom DBA Suddenlink, CSC Wireless)	Deborah Anstead	516-803-6232	<a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>
American Messaging	Norman Lee	972-353-1835	<a href="mailto:norman.lee@americanmessaging.net">norman.lee@americanmessaging.net</a>
Astound Broadband	Debbie Cumbo	5702701843	<a href="mailto:debbie.cumbo@rcn.net">debbie.cumbo@rcn.net</a>
AT&T (New Cingular Wireless, Pacific Bell, Teleport Communications America)	Sharon Poer	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
AT&T (New Cingular Wireless, Pacific Bell, Teleport Communications America)	Javier Rodriguez	512-457-2260	<a href="mailto:jrodriguez4@att.com">jrodriguez4@att.com</a>
Bandwidth.Com	Samantha West	919-455-3256	<a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a> and <a href="mailto:swest@bandwidth.com">swest@bandwidth.com</a>
Cal-Ore Communications (Cal-Ore Telephone)	Charles Boening	530-397-7015	<a href="mailto:charlieb@calore.net">charlieb@calore.net</a>
Charter Fiberlink	Matthew Nolan	813-705-8624	<a href="mailto:matthew.nolan@charter.com">matthew.nolan@charter.com</a>
Charter Fiberlink	Kathy Troughton	314-394-9856	<a href="mailto:Kathy.troughton@charter.com">Kathy.troughton@charter.com</a>
Comcast IP Phone	Bryan Medina	303-372-1313	<a href="mailto:Bryan_Medina@Comcast.com">Bryan_Medina@Comcast.com</a>
Commio	Sam Shiffman	737-867-5000	<a href="mailto:sam@gocommio.com">sam@gocommio.com</a>
Consolidated Communications	Leslie Miklos	207-712-8450	<a href="mailto:leslie.miklos@consolidated.com">leslie.miklos@consolidated.com</a>
DISH Wireless	Stacy Reder	913-221-4343	<a href="mailto:Stacy.reder@dish.com">Stacy.reder@dish.com</a>
DISH Wireless	Daniel Bowlin	303-706-4072	<a href="mailto:Daniel.bowlin@dish.com">Daniel.bowlin@dish.com</a>
Ducor Telephone	Eric Votaw	559-534-2218	<a href="mailto:evotaw@Varcomm.biz">evotaw@Varcomm.biz</a>
Electric Lightwave DBA Allstream	Jeanne Bell	360-558-4159	<a href="mailto:jeanne.bell@allstream.com">jeanne.bell@allstream.com</a>
Exiant Communications	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@exiantcom.com">dosborne@exiantcom.com</a>
Foresthill Telephone	Jeff McClure	559-846-4875	<a href="mailto:jmclure@sebastiancorp.com">jmclure@sebastiancorp.com</a>
Fractal	Michael Crown	321-499-1001	<a href="mailto:mike@fractal.net">mike@fractal.net</a> and <a href="mailto:pooling@fractal.net">pooling@fractal.net</a>
Frontier Communications (Global Valley Networks)	Ellen Washbon	585-777-1165	<a href="mailto:ellen.washbon@ftr.com">ellen.washbon@ftr.com</a>
Frontier Communications (Global Valley Networks)	Judy Geise	214-724-7719	<a href="mailto:Judy.geise@ftr.com">Judy.geise@ftr.com</a>
Frontier Communications (Global Valley Networks)	Julie Sell	260-461-3449	<a href="mailto:Julie.sell@ftr.com">Julie.sell@ftr.com</a>
HD Carrier	Scott Southron	725-333-1010	<a href="mailto:scott@hdcarrier.com">scott@hdcarrier.com</a>
IP Horizon	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@iphorizon.com">dosborne@iphorizon.com</a>

Lumen (CenturyLink, Global Crossing, Level 3)	Rita Schmitz	608-796-5600	<a href="mailto:Rita.schmitz@lumen.com">Rita.schmitz@lumen.com</a>
North County	Todd Lesser	619-364-4750	<a href="mailto:todd@nccom.com">todd@nccom.com</a>
Nuso	Kevin Moss	314-390-6208	<a href="mailto:Kevin.moss@nuso.cloud">Kevin.moss@nuso.cloud</a>
Peerless (Wavenation)	Jami Perez	312-766-1524	<a href="mailto:Jami.Perez@infobip.com">Jami.Perez@infobip.com</a>
Race Telecommunications	Greg Stone	415-376-3306	<a href="mailto:Greg.Stone@race.com">Greg.Stone@race.com</a>
Sinch (Onvoy, RadiantIQ)	Allyson Blevins	312-910-2222	<a href="mailto:allyson.blevins@sinch.com">allyson.blevins@sinch.com</a>
Siskiyou Telephone	Mark Apland	530-467-6149	<a href="mailto:m.apland@siskiyoutelephone.com">m.apland@siskiyoutelephone.com</a>
Skye Telecom DBA Skyetel	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@skyetel.com">dosborne@skyetel.com</a>
Snowcrest Telephone	Peter Engdahl	530-926-6888	<a href="mailto:peter@snowcrest.net">peter@snowcrest.net</a>
T-Mobile (MetroPCS, Sprint)	Karen Riepenkroger	913-315-8546	<a href="mailto:Karen.S.Riepenkroger@t-mobile.com">Karen.S.Riepenkroger@t-mobile.com</a>
T-Mobile (MetroPCS, Sprint)	Shaunna Forshee	913-315-9108	<a href="mailto:Shaunna.L.Forshee@T-mobile.com">Shaunna.L.Forshee@T-mobile.com</a>
TDS (Happy Valley Telephone)	Anne Chism	608-824-0266	<a href="mailto:anne.chism@tdstelecom.com">anne.chism@tdstelecom.com</a>
TDS (Happy Valley Telephone)	Paul Nejedlo	608-664-4659	<a href="mailto:paul.nejedlo@tdstelecom.com">paul.nejedlo@tdstelecom.com</a>
Telnyx	Tessa Whiteside	312-270-8238	<a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Terra Nova	Nick Olsen	321-428-8880	<a href="mailto:nick@tntelecom.net">nick@tntelecom.net</a>
Ton80 Communications	Glenn Dalgliesh	443-912-1000	<a href="mailto:Glenn@ton80com.com">Glenn@ton80com.com</a>
Twilio	Carol Keith	864-477-9651	<a href="mailto:regulatory-north-america@twilio.com">regulatory-north-america@twilio.com</a>
U.S. TelePacific DBA TPX Communications	Claudia Trinidad	818-914-3340	<a href="mailto:ctrinidad@tpx.com">ctrinidad@tpx.com</a>
United States Cellular	Melissa Schwickerath	773-399-4118	<a href="mailto:melissa.schwickerath@uscellular.com">melissa.schwickerath@uscellular.com</a>
Utility Telecom Group	Jim Sohn	805-540-5425	<a href="mailto:jsohn@utilitytelephone.com">jsohn@utilitytelephone.com</a>
Verizon (MCI Access Transmission Services, XO California)	Chanda Brown	908-559-2339	<a href="mailto:Chanda.brown@verizon.com">Chanda.brown@verizon.com</a>
Verizon (MCI Access Transmission Services, XO California)	Laura Dalton	914-821-9686	<a href="mailto:Laura.r.Dalton@verizon.com">Laura.r.Dalton@verizon.com</a>
Verizon Wireless	Dana Crandall	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
Vonage Holdings Corp.	Michael Ortega	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
Wide Voice	Erla Erlingsdottir	702-913-1084	<a href="mailto:erlae@widevoice.com">erlae@widevoice.com</a>
Windstream (Paetec)	Katie Hoagland	585-507-3589	<a href="mailto:Katherine.hoagland@windstream.com">Katherine.hoagland@windstream.com</a>
Windstream (Paetec)	Edward Webber	585-340-2854	<a href="mailto:Edward.webber@windstream.com">Edward.webber@windstream.com</a>
YMAX	Bob Salvo	908-806-2784	<a href="mailto:bob.salvo@ymaxcorp.com">bob.salvo@ymaxcorp.com</a>

458/541 AREA CODES

# 530/837 AREA CODES



775 AREA CODE

369/707 AREA CODES

279/916 AREA CODES

209/350 AREA CODES

442/760 AREA CODES



## California 530/837 Area Code Overlay Rate Center Map

- Area Code Boundary
- Rate Center Boundary

July 2022