



**Number:** PL-608  
**Date:** January 9, 2023  
**Subject:** NPA 686 and 804 All-Services Overlay (Virginia)  
**Related Previous Planning Letters:** 556, 544, 257

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### General Description

On November 16, 2022 the Virginia State Corporation Commission in Case No. PUR-2022-00083, approved an all-services distributed overlay as the relief method for the 804 NPA. The 804 NPA serves the central portion of eastern Virginia, including Richmond which is the state capital. Other communities served by the 804 NPA include but are not limited to Ashland, Charles City, Chesterfield, Columbia, Hague, Henrico, New Kent, Petersburg, Reedville, and Water View. The new **686 NPA** will serve the same geographic area currently served by the existing 804 NPA. Additionally, central office (“CO”) codes in the 686 NPA will be available for assignment only when all assignable CO codes in the 804 NPA have been assigned.

### Implementation of Relief Plan

Implementation of the 804/686 NPA overlay is as follows:

	Date
Network preparation and customer education begins	May 1, 2023
Network preparation and customer education period ends	February 1, 2024
Earliest new 686 CO code activation date*	February 1, 2024
Earliest date CO codes in the new 686 NPA may be ordered through NANPA**	November 27, 2023

\* In Service Date of the New 686 NPA Overlay

\*\* CO codes in the 686 NPA available only when all assignable CO codes in the 804 NPA are assigned.

### Central Office Code Listings and NPA Maps

A rate center map of the 804/686 NPA overlay is attached. Since CO code information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv®’s LERG™ Routing Guide or the NPA NXX Activity Guide (“NNAG”) for updated information. Information in the LERG™ Routing Guide and NNAG is available by license contract from Telecom Routing Administration (“TRA”), at 732-699-6700.

## Dialing Plan

Mandatory 10-digit local dialing is already required in the 804 NPA (See [PL-556](#)). The dialing plan for the 804/686 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit dialing permissible at service provider's discretion.

## Network Testing

All international and domestic carriers should ensure that the new 686 NPA has been activated throughout their networks prior to February 1, 2024. The test number to verify the routing to the 686 NPA will be in service beginning November 1, 2023 through March 1, 2024. The test number to verify the routing to the 686 NPA is: 686-990-TEST (8378). A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from Industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 804 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service providers and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Airus	Roseann Kendall	312-878-4160	<a href="mailto:rkendall@airustel.com">rkendall@airustel.com</a>
Altice (CSC Wireless)	Deborah Anstead	516-803-6232	<a href="mailto:Deborah.Anstead@alticeusa.com">Deborah.Anstead@alticeusa.com</a>
AT&T (New Cingular Wireless, Teleport Communications America)	Sharon Poer	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
Bandwidth.com CLEC	Samantha West	919-455-3256	<a href="mailto:swest@bandwidth.com">swest@bandwidth.com</a> and <a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
Brightspeed (Central Telephone of Virginia dba CenturyLink)	Dale Holcombe	980-376-1581	<a href="mailto:Dale.G.Holcombe@Brightspeed.com">Dale.G.Holcombe@Brightspeed.com</a>
Charter Fiberlink (Time Warner)	Matthew Nolan	813-705-8624	<a href="mailto:matthew.nolan@charter.com">matthew.nolan@charter.com</a>
Comcast Phone	Bryan Medina	303-372-1313	<a href="mailto:Bryan_Medina@comcast.com">Bryan_Medina@comcast.com</a>
Commio	Sam Shiffman	737-867-5000	<a href="mailto:sam@gocommio.com">sam@gocommio.com</a>
Coretel Virginia	Glenn Dalglish	410-353-2264	<a href="mailto:glenn@coretel.net">glenn@coretel.net</a>
Cox Virginia Telcom	Angela Burbach	402-934-0202	<a href="mailto:angela.burbach@cox.com">angela.burbach@cox.com</a>
DISH Wireless	Kathy Rogers	303-706-5134	<a href="mailto:kathy.rogers@dish.com">kathy.rogers@dish.com</a>
DISH Wireless	Melinda Yost	720-341-0182	<a href="mailto:Melinda.yost@dish.com">Melinda.yost@dish.com</a>
DISH Wireless	Daniel Bowlin	303-706-4072	<a href="mailto:Daniel.bowlin@dish.com">Daniel.bowlin@dish.com</a>
DISH Wireless	Amissa Webster	303-723-2623	<a href="mailto:Amissa.webster@dish.com">Amissa.webster@dish.com</a>
Exiant Communications	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@exiantcom.com">dosborne@exiantcom.com</a>
Fractel	Michael Crown	321-499-1001	<a href="mailto:mike@fractel.net">mike@fractel.net</a> and <a href="mailto:pooling@fractel.net">pooling@fractel.net</a>
HD Carrier	Scott Southron	725-333-1010	<a href="mailto:scott@hdcarrrier.com">scott@hdcarrrier.com</a>
IDT America	Patty Mongeau	973-438-4212	<a href="mailto:Patty.Mongeau@net2phone.com">Patty.Mongeau@net2phone.com</a>
IP Horizon	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@iphorizon.com">dosborne@iphorizon.com</a>
Lumen (CenturyLink, Level 3)	Rita Schmitz	608-796-5600	<a href="mailto:Rita.schmitz@lumen.com">Rita.schmitz@lumen.com</a>
Lumos Networks	Roger Schroppe	803-726-4063	<a href="mailto:roger.schroppe@seggra.com">roger.schroppe@seggra.com</a>
Nuso	Kevin Moss	314-390-6208	<a href="mailto:Kevin.moss@nuso.cloud">Kevin.moss@nuso.cloud</a>
Peerless Network of Virginia	Jami Perez	312-766-1524	<a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>
Sinch (Onvoy, RadiantIQ)	Joani O'Neill	406-496-6522	<a href="mailto:joani.oneill@sinch.com">joani.oneill@sinch.com</a>
Sinch (Onvoy, RadiantIQ)	Bryan Bethea	312-380-4549	<a href="mailto:Bryan.bethea@sinch.com">Bryan.bethea@sinch.com</a>
Sinch (Onvoy, RadiantIQ)	Rob Brezina	919-823-2222	<a href="mailto:rob.brezina@sinch.com">rob.brezina@sinch.com</a>
Sinch (Onvoy, RadiantIQ)	Andrew Smith	303-997-2361	<a href="mailto:Andrew.Smith@sinch.com">Andrew.Smith@sinch.com</a>
Shentel Communications	Jeffrey Wickemeyer	540-984-5430	<a href="mailto:jeffrey.wickemeyer@emp.shentel.com">jeffrey.wickemeyer@emp.shentel.com</a>
T-Mobile (Metro PCS, Omnipoint, Sprint)	Karen Riepenkroger	913-315-8546	<a href="mailto:Karen.S.Riepenkroger@t-mobile.com">Karen.S.Riepenkroger@t-mobile.com</a>
T-Mobile (Metro PCS, Omnipoint, Sprint)	Shaunna Forshee	913-315-9108	<a href="mailto:Shaunna.L.Forshee@t-mobile.com">Shaunna.L.Forshee@t-mobile.com</a>
TDS (Amelia Telephone)	Paul Nejedlo	608-664-4659	<a href="mailto:paul.nejedlo@tdstelecom.com">paul.nejedlo@tdstelecom.com</a>

TDS (Amelia Telephone)	Anne Chism	608-824-0266	<a href="mailto:anne.chism@tdstelecom.com">anne.chism@tdstelecom.com</a>
Telnyx	Tessa Whiteside	312-270-8238	<a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Terra Nova	Nick Olsen	321-428-8880	<a href="mailto:nick@tntelecom.net">nick@tntelecom.net</a>
Ton80 Communications	Glenn Dalglish	443-912-1000	<a href="mailto:Glenn@ton80com.com">Glenn@ton80com.com</a>
Twilio	Alex Seber	626-297-1840	<a href="mailto:aseber@twilio.com">aseber@twilio.com</a>
Verizon (MCIMetro, Verizon South, Verizon Virginia, XO Virginia)	Chanda Brown	908-559-2339	<a href="mailto:Chanda.brown@verizon.com">Chanda.brown@verizon.com</a>
Verizon (MCIMetro, Verizon South, Verizon Virginia, XO Virginia)	Laura Dalton	914-821-9686	<a href="mailto:Laura.r.dalton@verizon.com">Laura.r.dalton@verizon.com</a>
Verizon Wireless	Dana Crandall	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
Vonage Holdings Corp.	Michael Ortega	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
Wide Voice	Erla Erlingsdottir	702-913-1084	<a href="mailto:erlae@widevoice.com">erlae@widevoice.com</a>
Windstream (Cavalier, US LEC of Virginia)	Edward Webber	585-340-2854	<a href="mailto:Edward.webber@windstream.com">Edward.webber@windstream.com</a>
Windstream (Cavalier, US LEC of Virginia)	Scott Terry	501-748-5397	<a href="mailto:scott.a.terry@windstream.com">scott.a.terry@windstream.com</a>
YMAX Communications	Bob Salvo	908-806-2784	<a href="mailto:bob.salvo@ymaxcorp.com">bob.salvo@ymaxcorp.com</a>

# Virginia 804/686 NPA Overlay Rate Center Map

