



**Number:** PL-599

**Date:** August 1, 2022

**Subject:** NPA 369 and 707 All-Services Overlay (California)

**Related Previous Planning Letters:** 556, 544, 421, 238, 210, 159

### General Description

On June 23, 2022 the California Public Utilities Commission in Decision 22-06-031, approved an all-services distributed overlay as the relief method for the 707 NPA. The 707 NPA serves all or portions of Del Norte, Glenn, Humboldt, Lake, Marin, Mendocino, Napa, Solano, Sonoma, Tehama and Trinity counties, and encompasses cities including but not limited to American Canyon, Arcata, Benicia, Calistoga, Clearlake, Cloverdale, Cotati, Crescent City, Dixon, Eureka, Fairfield, Ferndale, Fort Bragg, Healdsburg, Lakeport, Napa, Petaluma, Point Arena, Rio Dell, Rio Vista, Rohnert Park, Saint Helena, Santa Rosa, Sebastopol, Sonoma, Suisun City, Trinidad, Ukiah, Vacaville, Vallejo, Windsor, Willits, and Yountville. The new **369 NPA** will serve the same geographic area currently served by the existing 707 NPA. Additionally, Central Office (“CO”) codes in the 369 NPA will be available for assignment only when all assignable CO codes in the 707 NPA have been exhausted.

### Implementation of Relief Plan

Implementation of the 707/369 NPA overlay is as follows:

	Date
Mandatory 1+10-digit local dialing enforced. ( <a href="#">See PL-556</a> )	July 15, 2022
Network preparation and customer education begins	August 1, 2022
Network preparation and customer education period ends	February 1, 2023
Earliest new 369 CO code activation date*	February 1, 2023
Earliest date CO codes in the new 369 NPA may be ordered through NANPA**	November 27, 2022

\* In Service Date of the New 369 NPA Overlay

\*\* CO codes in the 369 NPA available only when all assignable CO codes in the 707 NPA are assigned.

## Central Office Code Listings and NPA Maps

A rate center map of the 707/369 NPA overlay is attached. Since CO code information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

The dialing plan for the 707/369 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	1 + 10-digits (1 + NPA-NXX-XXXX)
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

## Network Testing

All international and domestic carriers should ensure that the new 369 NPA has been activated throughout their networks prior to February 1, 2023. The test number to verify the routing to the 369 NPA will be in service beginning November 1, 2022 through March 1, 2023. The test number to verify the routing to the 369 NPA is: 369-369-1369. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 707 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Airespring	Brad Port	818-738-1894	<a href="mailto:brad.port@airespring.com">brad.port@airespring.com</a>
Airus	Roseann Kendall	469-682-3495	<a href="mailto:rkendall@airustel.com">rkendall@airustel.com</a>
Altice (Suddenlink, CSC Wireless)	Deborah Anstead	516-803-6232	<a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>
Altice (Suddenlink, CSC Wireless)	Cole Hamilton	903-521-3289	<a href="mailto:meabon.hamilton@alticeusa.com">meabon.hamilton@alticeusa.com</a>
American Messaging	Norman Lee	972-353-1835	<a href="mailto:norman.lee@americanmessaging.net">norman.lee@americanmessaging.net</a>
Astound Broadband	Debbie Cumbo	570-270-1843	<a href="mailto:debbie.cumbo@rcn.net">debbie.cumbo@rcn.net</a>
AT&T	Sharon Poer	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
AT&T	Javier Rodriguez	512-547-2260	<a href="mailto:javier.rodriguez@att.com">javier.rodriguez@att.com</a>
Bandwidth.Com	Amanda Merritt	919-364-8807	<a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
Boost Mobile	Stacy Reder	913-221-4343	<a href="mailto:stacy.reder@dish.com">stacy.reder@dish.com</a>
Charter Communications (Time Warner)	Matthew Nolan	813-705-8624	<a href="mailto:matthew.nolan@charter.com">matthew.nolan@charter.com</a>
Comcast	Bryan Medina	303-372-1313	<a href="mailto:Bryan_Medina@Comcast.com">Bryan_Medina@Comcast.com</a>
Commio	Sam Shiffman	737-867-5000	<a href="mailto:sam@gocommio.com">sam@gocommio.com</a>
Electric Lightwave dba Allstream	Jeanne Bell	360-558-4159	<a href="mailto:jeanne.bell@allstream.com">jeanne.bell@allstream.com</a>
Fractal	Michael Crown	321-499-1001	<a href="mailto:mike@fractal.net">mike@fractal.net</a> and <a href="mailto:pooling@fractal.net">pooling@fractal.net</a>
Frontier Communications	Judy Geise	214-724-7719	<a href="mailto:Judy.geise@ftr.com">Judy.geise@ftr.com</a>
Frontier Communications	Julie Sell	260-461-3449	<a href="mailto:Julie.sell@ftr.com">Julie.sell@ftr.com</a>
HD Carrier	Scott Southron	725-333-1010	<a href="mailto:scott@hdcarrrier.com">scott@hdcarrrier.com</a>
Integrated Path Communications	Brian Shepard	518-325-1396	<a href="mailto:bshepard@ipc-llc.com">bshepard@ipc-llc.com</a>
Intrado Communications	Debra Wymore	469-727-1636	<a href="mailto:dlwymore@intrado.com">dlwymore@intrado.com</a>
IP Horizon	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@iphorizon.com">dosborne@iphorizon.com</a>
Local Access	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@localaccessllc.com">dosborne@localaccessllc.com</a>
Lumen (CenturyLink, Global Crossing, Level 3)	Rita Schmitz	608-796-5600	<a href="mailto:Rita.schmitz@lumen.com">Rita.schmitz@lumen.com</a>
MCC Telephony of the West	Mari Grzechowski	845-443-2633	<a href="mailto:mgrzechowski@mediacomcc.com">mgrzechowski@mediacomcc.com</a>
Mosaic Networx	Frances Hill	415-813-3841	<a href="mailto:frances@mosaicnetworx.com">frances@mosaicnetworx.com</a>
North County	Todd Lesser	619-364-4750	<a href="mailto:todd@nccom.com">todd@nccom.com</a>
Onvoy (Sinch)	Joani O'Neill	406-496-6522	<a href="mailto:joani.oneill@sinch.com">joani.oneill@sinch.com</a>
Onvoy (Sinch)	Bryan Bethea	312-380-4549	<a href="mailto:Bryan.bethea@sinch.com">Bryan.bethea@sinch.com</a>
Onvoy (Sinch)	Rob Brezina	919-823-2222	<a href="mailto:rob.brezina@sinch.com">rob.brezina@sinch.com</a>
Onvoy (Sinch)	Andrew Smith	303-997-2361	<a href="mailto:Andrew.Smith@sinch.com">Andrew.Smith@sinch.com</a>

Peerless	Jami Perez	312-766-1524	<a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>
Race Telecommunications	Greg Stone	415-376-3306	<a href="mailto:Greg.Stone@race.com">Greg.Stone@race.com</a>
Sonic Telecom	Nathan Patrick	707-396-7966	<a href="mailto:npatrick@corp.sonic.net">npatrick@corp.sonic.net</a>
T-Mobile	Karen Riepenkroger	913-315-8546	<a href="mailto:Karen.S.Riepenkroger@t-mobile.com">Karen.S.Riepenkroger@t-mobile.com</a>
T-Mobile	Shaunna Forshee	913-315-9108	<a href="mailto:Shaunna.L.Forshee@T-mobile.com">Shaunna.L.Forshee@T-mobile.com</a>
Telnyx	Fernando de Moura	888-980-9750	<a href="mailto:fernandom@telnyx.com">fernandom@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Telnyx	Prakhar Mishra	312-945-7420	<a href="mailto:prakhar@telnyx.com">prakhar@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Telnyx	Tessa Whiteside	312-270-8238	<a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Terra Nova	Nick Olsen	321-428-8880	<a href="mailto:nick@tntelecom.net">nick@tntelecom.net</a>
Ton80 Communications	Glenn Dalglish	443-912-1000	<a href="mailto:Glenn@ton80com.com">Glenn@ton80com.com</a>
Twilio	Allyson Blevins	314-789-0272	<a href="mailto:ablevins@twilio.com">ablevins@twilio.com</a>
United States Cellular	Melissa Schwickerath	608-332-1348	<a href="mailto:melissa.schwickerath@uscellular.com">melissa.schwickerath@uscellular.com</a>
United States Cellular	Brian Frase	630-816-4646	<a href="mailto:brian.frase@uscellular.com">brian.frase@uscellular.com</a>
USA Mobility	Craig Wilkins	972-801-0207	<a href="mailto:craig.wilkins@spok.com">craig.wilkins@spok.com</a>
US TelePacific (MPower)	Claudia Trinidad	818-914-3340	<a href="mailto:ctrinidad@tpx.com">ctrinidad@tpx.com</a>
Utility Telecom Group	Jim Sohn	805-540-5425	<a href="mailto:jsohn@utilitytelephone.com">jsohn@utilitytelephone.com</a>
Verizon	Chanda Brown	908-559-2339	<a href="mailto:Chanda.brown@verizon.com">Chanda.brown@verizon.com</a>
Verizon	Laura Dalton	914-821-9686	<a href="mailto:Laura.r.Dalton@verizon.com">Laura.r.Dalton@verizon.com</a>
Verizon (XO Communications)	Kelly Faul	202-920-5329	<a href="mailto:kelly.faul@verizon.com">kelly.faul@verizon.com</a>
Verizon Wireless	Dana Crandall	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
Vonage Holdings Corp.	Michael Ortega	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
WhiteSky Communications	Spencer Thomason	310-974-8744	<a href="mailto:spencer@whiteskycommunications.com">spencer@whiteskycommunications.com</a>
Wide Voice	Erla Erlingsdottir	702-913-1084	<a href="mailto:erlae@widevoice.com">erlae@widevoice.com</a>
Windstream (Paetec)	Scott Terry	501-748-5397	<a href="mailto:Scott.a.terry@windstream.com">Scott.a.terry@windstream.com</a>
Windstream (Paetec)	Edward Webber	585-340-2854	<a href="mailto:Edward.webber@windstream.com">Edward.webber@windstream.com</a>
YMAX	Bob Salvo	908-806-2784	<a href="mailto:bob.salvo@ymaxcorp.com">bob.salvo@ymaxcorp.com</a>

458/541 AREA CODE



**707/369  
AREA CODE**

530 AREA CODE

279/916  
AREA CODE

415/628  
AREA CODE

925  
AREA CODE

**[NANPA]**  
North American Numbering Plan Administrator

### California 707 and 369 Area Code Overlay Rate Center Map

- NPA Boundary
- Rate Center Boundary

May 2022