



**Number:** PL-587  
**Date:** March 30, 2022  
**Subject:** NPA 327 and 870 All-Services Overlay (Arkansas)  
**Related Previous Planning Letters:** 437, 400, 033

### General Description

On January 27, 2022, the Arkansas Public Service Commission issued Order No. 10, in Docket No. 09-043-U, approving an all-services distributed overlay as the relief method for the 870 NPA. The 870 NPA covers the northern, eastern and southern portions of Arkansas. It serves communities including but not limited to El Dorado, Mountain Home, Jonesboro, Pine Bluff, Monticello, and Magnolia. The new **327 NPA** will serve the same geographic area currently served by the existing 870 NPA. Additionally, central office codes in the 327 NPA will be available for assignment only when all assignable central office codes in the 870 NPA have been exhausted.

### Implementation of Relief Plan

Implementation of the 870/327 NPA overlay is as follows:

	Time	Date
Network preparation and customer education begins	NA	May 1, 2023
Start of permissive 10-digit dialing*	12:01 AM CT	November 4, 2023
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM CT	May 4, 2024
Earliest new 327 central office code activation date*	-	June 4, 2024
Earliest date central office codes in the new 327 NPA may be ordered through NANPA**	-	March 30, 2024

\* In Service Date of the New 327 NPA Overlay

\*\*Central office codes in the 327 NPA available only when all assignable central office codes in the 870 NPA are assigned.

### Central Office Code Listings and NPA Maps

A rate center map of the 870/327 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

The dialing plan for the 870/327 NPAs overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA) (including Extended Area Service (EAS) calls)	10-digits (NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit dialing for all calls permissible at each service provider's discretion.

## Network Testing

All international and domestic carriers should ensure that the new 327 NPA has been activated throughout their networks prior to June 4, 2024. The test number to verify the routing to the 327 NPA will be in service beginning March 4, 2024 through July 4, 2024. The test number to verify the routing to the 327 NPA is: 327-327-1327. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 870 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

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**SERVICE PROVIDER CONTACTS:**

<b>NAME</b>	<b>COMPANY</b>	<b>TELEPHONE</b>	<b>E-MAIL</b>
Janna Koon Donaldson	Airecast	870-942-4344	<a href="mailto:jkoon@satco.biz">jkoon@satco.biz</a>
Roseann Kendall	Airus	312-878-4160	<a href="mailto:rkendall@airustel.com">rkendall@airustel.com</a>
Deborah Anstead	Altice (CSC Wireless, Suddenlink)	516-803-6232	<a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>
Sharon Poer	AT&T	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
Robert Brezina	Bandwidth.Com	919-297-1072	<a href="mailto:rbrezina@bandwidth.com">rbrezina@bandwidth.com</a> and <a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
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Rita Schmitz	CenturyLink/Lumen	608-796-5600	<a href="mailto:rita.schmitz@lumen.com">rita.schmitz@lumen.com</a>
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# Arkansas 870/327 NPA Overlay Rate Center Map

