



Number: PL-586
Date: March 16, 2022
Subject: NPA 274 and 920 All-Services Overlay (Wisconsin)
Related Previous Planning Letters: 556, 544, 442, 417, 385, 040

General Description

On December 8, 2008 the Public Service Commission of Wisconsin in Docket 5-TN-106, approved an all-services distributed overlay as the relief method for the 920 NPA. The 920 NPA covers most of the northeastern portion of Wisconsin. It serves communities including but not limited to Appleton, Beaver Dam, Berlin, Fond du Lac, Fort Atkinson, Green Bay, Manitowoc, Oshkosh, Ripon, Sheboygan, Sturgeon Bay and Watertown. The new **274 NPA** will serve the same geographic area currently served by the existing 920 NPA. Additionally, central office codes in the 274 NPA will be available for assignment only when all assignable central office codes in the 920 NPA have been exhausted.

Implementation of Relief Plan

Implementation of the 920/274 NPA overlay is as follows:

| | Time | Date |
|---|------|-----------------------------------|
| Carriers to enforce mandatory 10-digit dialing* | NA | October 24, 2021- July 15 2022 |
| Network preparation and customer education begins | NA | June 22, 2023 |
| Network preparation and customer education period ends | NA | March 22, 2024 |
| Earliest new 274 central office code activation date** | - | March 22, 2024 |
| Earliest date central office codes in the new 274 NPA may be ordered through NANPA*** | - | January 16, 2024 |

* Carriers to enforce mandatory 10-digit dialing no earlier than October 24, 2021, and no later than July 15, 2022 ([See PL-556](#)). Customers have already been educated that mandatory 10-digit dialing started on October 24, 2021.

**In Service Date of the New 274 NPA Overlay

***Central office codes in the 274 NPA available only when all assignable central office codes in the 920 are assigned.

Central Office Code Listings and NPA Maps

A rate center map of the 920/274 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 920/274 NPAs overlay is as follows:

| Type of call | Call terminating in | Dialing plan |
|--|---------------------------------------|----------------------------------|
| Local, EAS, & ECC Calls | Home NPA (HNPA) or Foreign NPA (FNPA) | 10-digits (NPA-NXX-XXXX)* |
| Toll Calls | HNPA or FNPA | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Operator Services Credit card, collect, third party | HNPA or FNPA | 0 + 10-digits (0 + NPA-NXX-XXXX) |

*1+10 digit dialing for all calls permissible at each service provider's discretion.

Network Testing

All international and domestic carriers should ensure that the new 274 NPA has been activated throughout their networks prior to March 22, 2024. The test number to verify the routing to the 274 NPA will be in service beginning December 22, 2023 through April 22, 2024. The test number to verify the routing to the 274 NPA is: 274-274-0274. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 920 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

| NAME | COMPANY | TELEPHONE | E-MAIL |
|-------------------|---|------------------------------------|---|
| Arno Vigen | Airespring | 818-738-1907 | Arno.vigen@airespring.com |
| Deborah Anstead | Altice (Cablevision Lightpath, CSC Wireless) | 516-803-6232 | Deborah.Anstead@AlticeUSA.com |
| Norman Lee | American Messaging | 972-353-1835 | norman.lee@americanmessaging.net |
| Sharon Poer | AT&T | 256-744-7105 | sharon.poer@att.com |
| Robert Brezina | Bandwidth.Com | 919-297-1072 | rbrezina@bandwidth.com and codeadmin@bandwidth.com |
| Jeffrey Herman | Boost Mobile | 913-488-9161 | jeffrey.herman@dish.com |
| Phoua Xiong | Brightlink Communications | 888-871-4575 | lnp@brightlink.com |
| Kurtis Bredda | Central Wisconsin Communications | 715-424-8250 | voice@solarus.net |
| Matthew Nolan | Charter (Time Warner) | 813-705-8624 | matthew.nolan@charter.com |
| Bryan Medina | Comcast | 303-372-1313 | Bryan_Medina@cable.comcast.com |
| Sam Shiffman | Commio | 737-867-5000 | sam@gocommio.com |
| Kathy Rogers | DISH Wireless | 303-706-5134 | kathy.rogers@dish.com |
| Melinda Yost | DISH Wireless | 720-341-0182 | melinda.yost@dish.com |
| Michael Crown | Fractel | 321-499-1001 | mike@fractel.net and pooling@fractel.net |
| Vic Jackson | Fromm Services | 920-490-7000 | w9ndm1@gmail.com |
| Rosemary Coates | Frontier | 585-777-7949 | Rosemary.Coates@FTR.com |
| Marilyn Millender | HD Carrier | 716-832-9848 | info@quadtelecomconsulting.com |
| Brian Shepard | Integrated Path | 518-325-1396 | bshepard@ipc-llc.com |
| Debra Wymore | Intrado Communications | 469-727-1636 | dlwymore@intrado.com |
| Douglas Osborne | IP Horizon | 570-709-5525 | dosborne@iphorizon.com |
| Rita Schmitz | Lumen (CenturyLink) | 608-796-5600 | Rita.schmitz@lumen.com |
| Dale Holcombe | Lumen (CenturyLink) | 984-237-1301 | dale.g.holcombe@lumen.com |
| Kurtis Bredda | Manawa Telephone Company | 715-421-6085 | voice@solarus.net |
| Brian Boyd | Manawa Telephone Company | 715-421-6085 | voice@solarus.net |
| Brian Krubsack | Manawa Telephone Company | 715-421-6085 | voice@solarus.net |
| Erin Wichmann | Michigan Wireless dba Bug Tussel Wireless | 920-562-7841 | ewichmann@intelegra.biz |
| Andrew Schnese | New Cell dba Cellcom (Bayland Telephone, Lakefield, Metro Southwest, Net Lec, Northeast Telephone, Wisconsin RSA #10) | 920-617-7388 | andrew.schnese@cellcom.com |
| Jesse Upp | Northern Telephone and Data Corp | 920-426-9192 | jupp@ntdcorp.com |
| Phoua Xiong | Nuso | O: 404-334-1172 M: 404-334-1272 | phoua.xiong@brightlink.com |
| Kevin Moss | Nuso | 314-390-6208 | Kevin.moss@nuso.cloud |
| Joani O'Neill | Onvoy (Inteliquent) | 406-496-6522 | joani.oneill@inteliquent.com |

| | | | |
|----------------------|---|--------------|--|
| Bryan Bethea | Onvoy (Inteliquent) | 312-380-4549 | Bryan.bethea@inteliquent.com |
| Paul Belote | Onvoy (Inteliquent) | 202-900-1297 | paul.belote@inteliquent.com |
| Jami Perez | Peerless | 312-766-1524 | jperez@peerlessnetwork.com |
| Todd Proehl | Peninsula Fiber Network | 906-232-1007 | tproehl@pfllc.net |
| Richard Rugg | PLTC | 906-282-3948 | richard.rugg@astreaconnect.com |
| Emily Rollheiser | Stratus Networks | 309-248-6309 | erollheiser@stratusnet.com |
| Karen Riepenkroger | T-Mobile | 913-315-8546 | Karen.S.Riepenkroger@t-mobile.com |
| Shaunna Forshee | T-Mobile | 913-315-9108 | Shaunna.L.Forshee@T-mobile.com |
| Paul Nejedlo | TDS (Eastcoast Telecom, Riverside Telcom, Stockbridge & Sherwood Telephone) | 608-664-4659 | paul.nejedlo@tdstelecom.com |
| Anne Chism | TDS (Eastcoast Telecom, Riverside Telcom, Stockbridge & Sherwood Telephone) | 608-824-0266 | anne.chism@tdstelecom.com |
| Fernando de Moura | Telnyx | 888-980-9750 | fernandom@telnyx.com |
| Prakhar Mishra | Telnyx | 312-945-7420 | prakhar@telnyx.com |
| Tessa Whiteside | Telnyx | 312-270-8238 | tessa@telnyx.com |
| Nick Olsen | Terra Nova | 321-428-8880 | nick@tntelecom.net |
| Glenn Dalglish | Ton80 Communications | 443-912-1000 | Glenn@ton80com.com |
| Allyson Blevins | Twilio | 314-789-0272 | ablevins@twilio.com |
| Melissa Schwickerath | United States Cellular | 773-399-4118 | melissa.schwickerath@uscellular.com |
| Craig Wilkins | USA Mobility | 972-801-0207 | craig.wilkins@spok.com |
| Chanda Brown | Verizon | 908-559-2339 | Chanda.brown@verizon.com |
| Laura Dalton | Verizon | 914-821-9686 | Laura.r.Dalton@verizon.com |
| Dana Crandall | Verizon Wireless | 682-831-3662 | Dana.crandall@verizonwireless.com |
| Michael Ortega | Vonage Network | 703-304-8288 | michael.ortega@vonage.com |
| Edward Webber | Windstream (Choice One, McLeod, Ovation Communications of Wisconsin) | 585-340-2854 | Edward.webber@windstream.com |
| Scott Terry | Windstream (Choice One, McLeod, Ovation Communications of Wisconsin) | 501-748-5397 | scott.a.terry@windstream.com |
| Bob Salvo | YMAX | 908-806-2784 | bob.salvo@ymaxcorp.com |

Wisconsin 920/274 NPA Overlay Rate Center Map

