



Number: PL-581
Date: February 17, 2022
Subject: NPA 363 and 516 All-Services Overlay (New York)
Related Previous Planning Letters: 556, 544, 300, 184

General Description

On January 20, 2022 the New York Public Service Commission in Case 21-C-0473, approved an all-services distributed overlay as the relief method for the 516 NPA. The 516 NPA is in the southeastern portion of New York and serves Nassau County. The 516 NPA serves the town of Hempstead and villages within Hempstead including but not limited to Freeport, Glen Cove, and Levittown. The new **363 NPA** will serve the same geographic area currently served by the existing 516 NPA. Additionally, central office codes in the 363 NPA will be available for assignment only when all assignable central office codes in the 516 NPA have been exhausted.

Implementation of Relief Plan

Implementation of the 516/363 NPA overlay is as follows:

	Time	Date
Carriers to enforce mandatory 10-digit dialing*	NA	October 24, 2021 – July 15, 2022
Network preparation and customer education begins	NA	April 20, 2022
Network preparation and customer education period ends	NA	January 20, 2023
Earliest new 363 central office code activation date**	-	January 20, 2023
Earliest date central office codes in the new 363 NPA may be ordered through NANPA***	-	November 15, 2022

* Carriers to enforce mandatory 10-digit dialing no earlier than October 24, 2021, and no later than July 15, 2022 ([See PL-556](#)). Customers have already been educated that mandatory 10-digit dialing started on October 24, 2021.

** In Service Date of the New 363 NPA Overlay

*** Central office codes in the 363 NPA available only when all assignable central office codes in the 516 NPA are assigned.

Central Office Code Listings and NPA Maps

A rate center map of the 516/363 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv’s LERG Routing

Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 516/363 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local & Toll Calls	Overlay Home NPAs (HNPA) (Within and between the 516 and 363 NPAs)	10-digits (NPA-NXX-XXXX)*
Local & Toll Calls	Foreign NPA (FNPA) outside of overlay NPAs	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit dialing for all calls permissible at each service provider's discretion.

Network Testing

All international and domestic carriers should ensure that the new 363 NPA has been activated throughout their networks prior to January 20, 2023. The test number to verify the routing to the 363 NPA will be in service beginning October 20, 2022 through February 20, 2023. The test number to verify the routing to the 363 NPA is: 363-990-TEST (8378). A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 516 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Roseann Kendall	Airus	312-878-4160	rkendall@airustel.com
Deborah Anstead	Altice (CSC Wireless, Cablevision Lightpath)	516-803-6232	Deborah.Anstead@AlticeUSA.com
Norman Lee	American Messaging	972-353-1835	norman.lee@americanmessaging.net
Michael Schelin	American Network	626-814-2354	mschelin@lpc.com
Sharon Poer	AT&T	256-744-7105	sharon.poer@att.com
Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Harold Barr	Barr Tell USA	516-708-0111	hb@barrtell.com
Jeffrey Herman	Boost Mobile	913-488-9161	jeffrey.herman@dish.com
Matthew Nolan	Charter Communications (Time Warner)	813-705-8624	matthew.nolan@charter.com
Leslie Miklos	Consolidated Communications	207-712-8450	leslie.miklos@consolidated.com
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Douglas Osborne	Local Access	570-709-5525	dosborne@localaccessllc.com
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Jay Cox	Magna5	314-910-7242	Jay.cox@ringsquared.com
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New York 516/363 NPA Overlay Rate Center Map

