



Number: PL-568
Date: October 28, 2021
Subject: NPA 975 and 816 All-Services Overlay (Missouri)
Related Previous Planning Letters: 556, 544, 304, 280, 262

General Description

On August 11, 2021 the Missouri Public Service Commission (Commission) in File No. TO-2022-0010, issued a Notice to proceed with implementing the all-services distributed overlay as the relief plan for the 816 NPA which was previously approved by the Commission on October 24, 2000 in File No. TO-2000-374 ([See PL-262](#)). The 816 NPA serves communities such as, but not limited to, Kansas City, Blue Springs, Plattsburg, Fillmore, Richmond, Odessa, Harrisonville and Adrian. The new 975 NPA will serve the same geographic area currently served by the existing 816 NPA. Additionally, central office codes in the 975 NPA will be available for assignment only when all assignable central office codes in the 816 NPA have all been exhausted.

Implementation of Relief Plan

Implementation of the 816/975 NPA overlay is as follows:

	Time	Date
Network preparation and customer education begins	NA	May 10, 2022
Carriers to enforce mandatory 10-digit-dialing*	NA	October 24, 2021 – July 15, 2022
Network preparation and customer education period ends	NA	February 10, 2023
In Service Date of the New 975 NPA Overlay and Earliest new 975 central office code activation date	-	February 10, 2023
Earliest date central office codes in the new 975 NPA may be requested through NANPA**	-	December 6, 2022

* Carriers to enforce mandatory 10-digit dialing no earlier than October 24, 2021 and no later than July 15, 2022 ([See PL-556](#)). Customers have already been educated that mandatory 10-digit dialing starts on October 24, 2021.

** Central office codes in the 975 NPA available only when all assignable central office codes in the 816 NPA are assigned.

Central Office Code Listings and NPA Maps

A rate center map of the 816/975 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 816/975 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA) (including Extended Area Service (EAS) calls)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit permissible at each service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 975 NPA has been activated throughout their networks prior to February 10, 2023. The test number to verify the routing to the 975 NPA will be in service beginning November 10, 2022 through March 10, 2023. The test number to verify the routing to the 975 NPA is: 975-975-1975. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 816/975 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Deborah Anstead	Altice (CSC Wireless)	516-803-6232	Deborah.Anstead@AlticeUSA.com
Norman Lee	American Messaging	972-353-1835	norman.lee@americanmessaging.net
Sharon Poer	AT&T	256-744-7105	sharon.poer@att.com
Monica Scott	Avid Communications	816-994-7012	mScott@avidphone.com
Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Kim Campbell	Birch Communications (Fusion)	478-405-3832	Kim.Campbell@fusionconnect.com
Jeffrey Herman	Boost Mobile	913-488-9161	jeffrey.herman@dish.com
Phoua Xiong	Brightlink Communications	404-334-1172	Phoua.xiong@brightlink.com
Rita Schmitz	CenturyLink	608-796-5600	Rita.schmitz@centurylink.com
Kathy Troughton	Charter Communications	314-394-9856	kathy.troughton@charter.com
Bryan Medina	Comcast IP	720-267-7186	Bryan_Medina@cable.comcast.com
Sam Shiffman	Commio	737-867-5000	sam@gocommio.com
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Amy Gibler	Green Hills Telecommunications	660-644-5411	amyg@ghtc.com
Debra Wymore	Intrado Communications	469-727-1636	dlwymore@intrado.com
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Douglas Osborne	Local Access	570-709-5525	dosborne@localaccessllc.com
Mari Grzechowski	MCC Telephony	845-443-2633	mgrzechowski@mediacomcc.com
Kim Jackson	Mo-Kan Dial	904-259-0024	kjackson@townes.net
Sean O'Reilly	NetGenuity Inc	214-202-2417	sean.oreilly@netgenuity.com
Joani O'Neill	Onvoy (Inteliquent, Radiant IQ)	406-496-6522	joani.oneill@inteliquent.com
Bryan Bethea	Onvoy (Inteliquent, Radiant IQ)	312-380-4549	Bryan.bethea@inteliquent.com
Paul Belote	Onvoy (Inteliquent, Radiant IQ)	202-900-1297	paul.belote@inteliquent.com
Jami Perez	Peerless	312-766-1524	jperez@peerlessnetwork.com
Paul Thompson	Ring Central (RCLEC)	720-863-7783	paul.thompson@ringcentral.com
Tom Harger	SelectPath dba Contact Wireless	505-275-4615	tomh@selectpath.com
Anthony Lana	Socket Telecom	573-777-1991	tlana@sockettelecom.com
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Missouri 816/975 NPA Overlay Rate Center Map

