



**Number:** PL-565  
**Date:** September 1, 2021  
**Subject:** NPA 472 and 910 All-Services Overlay (North Carolina)  
**Related Previous Planning Letters:** 556, 544

### General Description

On June 25, 2021 the North Carolina Utilities Commission in Docket No. P-100, Sub 137D, approved an all-services distributed overlay as the relief method for the 910 NPA. The 910 NPA currently serves southeastern North Carolina including the cities of Fayetteville, Jacksonville, Lumberton, Wilmington, and the military installation of Fort Bragg, within the counties of Cumberland, Onslow, Robeson, and New Hanover. The new 472 NPA will serve the same geographic area currently served by the existing 910 NPA. Additionally, the order specifies that central office codes in the 472 NPA will be available for assignment only when all assignable central office codes in the 910 NPA have all been exhausted.

### Implementation of Relief Plan

Implementation of the 910/472 NPA overlay is as follows:

	Time	Date
Network preparation and customer education begins	NA	May 28, 2022
Network preparation and customer education period ends	NA	January 28, 2023
Earliest new 472 central office code activation date*	-	February 28, 2023
Earliest date central office codes in the new 472 NPA may be ordered through NANPA**	-	December 24, 2022

\* In service Date of the New 472 NPA Overlay

\*\* Central office codes in the 472 NPA available only when all assignable central office codes in the 910 NPA are assigned.

### Central Office Code Listings and NPA Maps

A rate center map of the 910/472 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

The dialing plan for the 910/472 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA) (including Extended Area Service (EAS) calls)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit permissible at each service provider's discretion

## Network Testing

All international and domestic carriers should ensure that the new 472 NPA has been activated throughout their networks prior to February 28, 2023. The test number to verify the routing to the 472 NPA will be in service beginning November 28, 2022 through March 28, 2023. The test number to verify the routing to the 472 NPA is: 472-472-1472. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the NPA 910/472 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

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**SERVICE PROVIDER CONTACTS:**

<b>NAME</b>	<b>COMPANY</b>	<b>TELEPHONE</b>	<b>E-MAIL</b>
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# North Carolina 910/472 NPA Overlay Rate Center Map

