



Number: PL-562
Date: July 16, 2021
Subject: NPA 464 and 708 All-Services Overlay (Illinois)
Related Previous Planning Letters: 556, 544, 195, IL89/04-028

General Description

On June 30, 1999, the Illinois Commerce Commission (ICC), in Docket 98-0847, approved an all-services overlay over 708 NPA. The 708 NPA currently serves most of Chicago's southern suburbs. It currently serves most of western and southern Cook County and eastern and southern Will County including cities and communities such as Alsip, Beecher, Bellwood, Berwyn, Blue Island, Bridgeview, Broadview, Burbank, Calumet City, Chicago Heights, Chicago Ridge, Country Club Hills, Crest Hill, Crete, Dolton, Elmwood Park, Evergreen Park, Flossmoor, Forest Park, Glenwood, Harvey, Harwood Heights, Hazel Crest, Hickory Hills, Homewood, Justice, La Grange, Lansing, Lyons, Markham, Matteson, Maywood, Melrose Park, Midlothian, Mokena, Norridge, Northlake, Oak Forest, Oak Lawn, Oak Park, Orland Park, Palos Hills, Palos Park, Park Forest, Richton Park, River Forest, River Grove, Riverdale, South Holland, Steger, Tinley Park, Westchester, Western Springs and Worth. The new **464 NPA** will serve the same geographic area currently served by the existing 708 NPA. Additionally, the order specifies that central office codes in the 464 NPA will be available for assignment only when all assignable prefixes in the 708 NPA have been assigned.

Implementation of Relief Plan

Implementation of the 708/464 NPA overlay is as follows:

	Time	Date
Network preparation and customer education begins	NA	July 21, 2021
Network preparation and customer education period ends	NA	January 21, 2022
Carriers to enforce mandatory 1+10-digit dialing*	NA	October 24, 2021 – January 8, 2022
Earliest new 464 central office code activation date**	-	January 21, 2022
Earliest date central office codes in the new 464 NPA may be ordered through NANPA***	-	October 23, 2021

* Carriers to enforce mandatory 1+10 digit dialing no earlier than October 24, 2021 and no later than January 8, 2022. Customers are already being educated through 988 notifications that mandatory 1+10-digit dialing starts on October 24, 2021.

** In service Date of the New 464 NPA Overlay

*** CO codes in the 464 NPA are available only when all assignable CO codes in the 708 NPAs are assigned.

Under the 988 project ([See PL-556](#)), permissive 7-digit dialing or 1+10-digit dialing began on April 24, 2021.

Central Office Code Listings and NPA Maps

A rate center map of the 708/464 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv’s LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 708/464 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	1+10-digits (1+NPA-NXX-XXXX)
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

Network Testing

All international and domestic carriers should ensure that the new 464 NPA has been activated throughout their networks prior to January 21, 2022. The test number to verify the routing to the 464 NPA will be in service beginning October 21, 2021, through February 21, 2022. The test number to verify the routing to the 464 NPA is: 464-464-1464. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the NPA 708 NPA should be directed to Cecilia McCabe – NANPA, on 925-420-0130. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Piper Villatoro	Access One	312-441-9915	pvillatoro@accessoneinc.com
Norman Lee	American Messaging	972-353-1835	norman.lee@americanmessaging.net
Sharon Poer	AT&T	256-744-7105	sharon.poer@att.com
Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Jeffrey Herman	Boost Mobile	913-488-9161	jeffrey.herman@dish.com
Rita Schmitz	CenturyLink (Lumen)	608-796-5600	rita.Schmitz@Lumen.com
Trevor Dion	Clear Rate Communications	248-556-9519	tdion@clearrate.com
Paul Timmins	Clear Rate Communications	248-556-4532	ptimmins@clearrate.com
Bryan Medina	Comcast	303-372-1313	bryan_Medina@cable.comcast.com
Douglas Osborne	Exiant Communications	570-709-5525	dosborne@exiantcom.com
Joey Magsalin	First Communications	312-893-1175	jmagsalin@firstcomm.com
Carolyn Johnson	First Communications	312-893-1162	cjohnson@firstcomm.com
Michael Crown	Fractel	321-499-1001	mike@fractel.net and pooling@fractel.net
Kim Campbell	Fusion Communications	478-405-3832	kim.Campbell@fusionconnect.com
Mike Lyons	Indiana Paging Ntwk	219-871-6458	mlyons@ipnmsg.com
Douglas Osborne	IP Horizon	570-709-5525	dosborne@iphorizon.com
Douglas Osborne	Local Access	570-709-5525	dosborne@localaccessllc.com
Joani O'Neill	Onvoy (Inteliquent & RadiantIQ)	406-496-6522	joani.oneill@inteliquent.com
Paul Belote	Onvoy (Inteliquent & RadiantIQ)	202-900-1297	paul.belote@inteliquent.com
Bryan Bethea	Onvoy (Inteliquent& RadiantIQ)	312-380-4549	bryan.bethea@inteliquent.com
Jami Perez	Peerless Network	312-766-1524	jperez@peerlessnetwork.com
Debbie Cumbo	RCN Telecom	570-270-1843	debbie.cumbo@rcn.net
Susan Otto	Sigecom dba WOW Internet Cable and Phone	706-634-1600	susan.otto@wowinc.com
Karen Riepenkroger	T-Mobile	913-315-8546	karen.s.riepenroger@t-mobile.com
Shaunna Forshee	T-Mobile	913-315-9108	shaunna.l.Forshee@T-Mobile.com
Christina Hicks	T-Mobile	321-280-9993	christina.Hicks@t-mobile.com
Terri Arakelian	T-Mobile	734-444-1022	Teresa.Flowers-Grimshaw@T-Mobile.com
Elsamma Mathew	T-Mobile	972-464-3693	elsamma.mathew@t-mobile.com
Joe Harrison	T-Mobile	913-221-4126	joe.R.Harrison@t-mobile.com
Emily Rollheiser	Stratus Networks	309-248-6309	erollheiser@stratusnet.com
Sarah Halko	Telnyx	312-270-8124	sarah@telnyx.com
Fernando de Moura	Telnyx	888-980-9750	fernandom@telnyx.com

Prakhar Mishra	Telnyx	312-945-7420	prakhar@telnyx.com
Mike Ray	Terra Nova Telecom	941-600-0207	mike@tntelecom.net
Nick Olsen	Terra Nova Telecom	321-428-8880	nick@tntelecom.net
Melissa Blassingame	Twilio International	512-623-0512	mblassingame@twilio.com
Mark Burns	USA Mobility Wireless	972-801-0515	mark.burns@spok.com
Craig Wilkins	USA Mobility Wireless	972-801-0207	craig.wilkins@spok.com
Laura Dalton	Verizon	914-821-9686	laura.r.dalton@verizon.com
Chanda Brown	Verizon	908-559-2339	chanda.brown@verizon.com
Kelly Faul	Verizon/XO	202-920-5329	kelly.faul@verizon.com
Dana Crandall	Verizon Wireless	682-831-3662	dana.crandall@verizonwireless.com
Michael Ortega	Vonage America	703-304-8288	Michael.ortega@vonage.com
Spencer Thomason	WhiteSky Communications	310- 974-8744	spencer@whitesky.us
Scott Terry	Windstream	501-748-5397	scott.a.terry@windstream.com
Michelle Bowyer	Windstream	864-672-5333	michelle.bowyer@windstream.com
Bob Salvo	YMAX Communications	908-806-2784	bob.salvo@ymaxcorp.com

Illinois 708/464 NPA Overlay Rate Center Map

