

**Number:** PL-561  
**Date:** 07 June 2021  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 742 to Overlay NPA 289/365/905 (Southern Ontario, Canada)  
**Related Previous Planning Letter:** PL-550

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In Telecom Decision CRTC 2020-362, dated 28 October 2020, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for the southern Ontario area code 289/365/905 complex be provided through a Distributed Overlay using new area code 742 effective 16 October 2021. The new area code 742 has since been assigned by the North American Numbering Plan Administrator (NANPA).

The area code 289/365/905 complex consists of 94 Exchange Areas and covers the geographic area surrounding Toronto in southern Ontario. A map showing the location of the area served by the NPA 289/365/905 complex, and a list of the 94 Exchange Areas are attached to this letter.

When the new NPA 742 is introduced, no changes will take place in the dialling plans in the area that is served by the NPA 289/365/905 complex and that will be served by NPA 742. The dialling plan in this area will continue to be:

- All local calls, including Extended Area Service calls, originating within the overlay area and neighbouring NPAs must be dialled with 10 digits; i.e., NPA-NXX-XXXX.
- Toll and alternatively billed calls originating within the overlay area will continue to be dialled with 10 digits after the appropriate prefix digit(s).

All international and domestic Telecommunications Service Providers (TSPs) should ensure that the new NPA 742 is activated throughout their networks by 16 July 2021 which is the start date for network testing.

**The following revised test numbers for the new NPA 742 will be made available effective 16 July 2021. Routing of calls to area code 742 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to area code 742 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.**

<b>Test Number</b>	<b>Exchange Area (Rate Center)</b>	<b>Carrier</b>
742-222-8378 and -2455	Brampton	IXICA Communications
742-610-8378 and -2455	Hamilton	Bell Canada
742-999-8378 and -2455	Hamilton	TELUS Mobility

Calls successfully completed to test numbers will receive the following announcement:

You have successfully completed a call to the 742 Area Code Test Number at [CARRIER NAME] in Ontario, Canada.

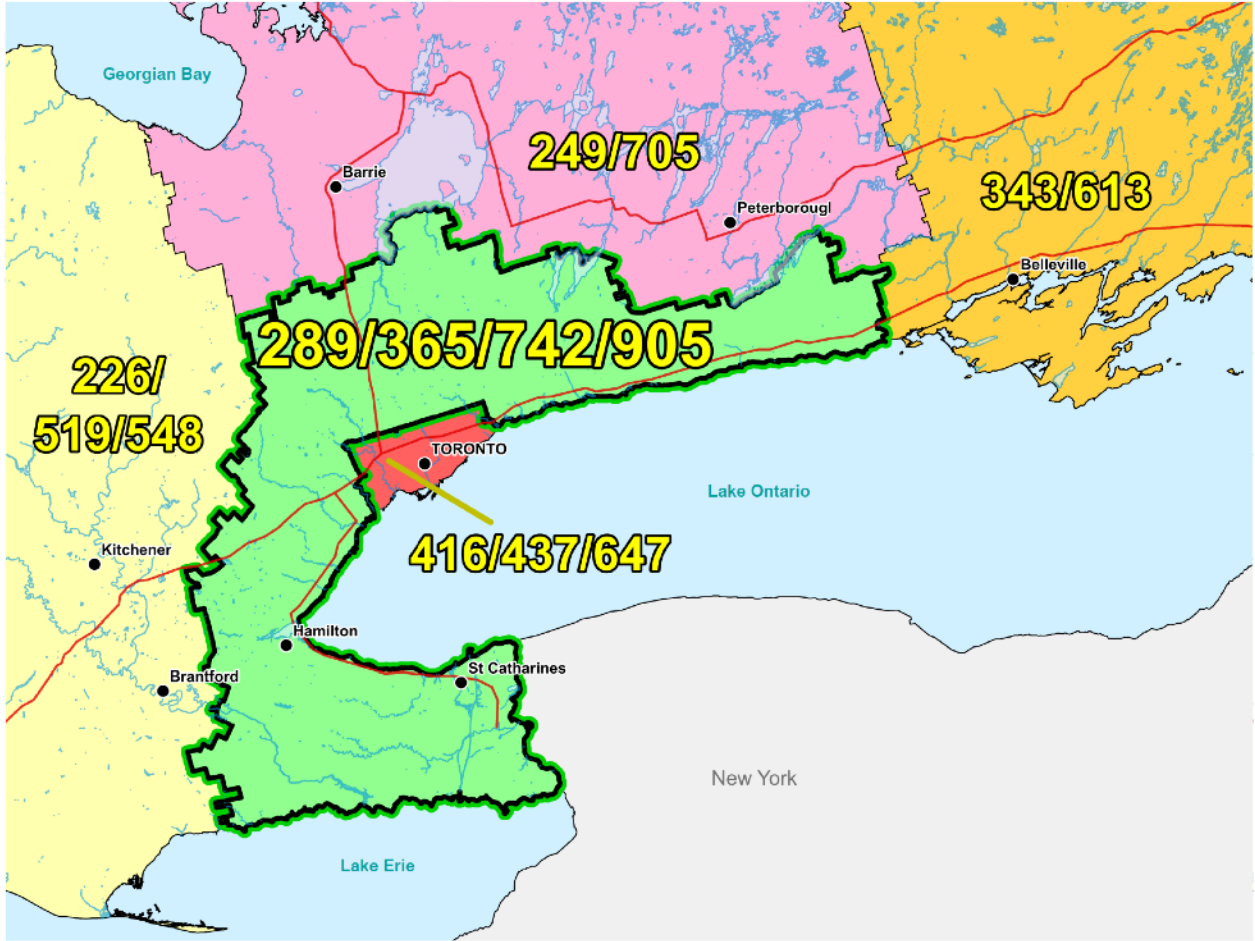
The disconnection dates for the test numbers will be between 15 November 2021 and 20 December 2021.

Central Office (NXX) Codes within NPA 742 may be assigned to TSPs starting from 16 April 2021 but cannot be activated in the PSTN prior to the Relief Date of 16 October 2021.

General questions about this relief activity may be directed to Kelly Walsh or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-702-0016 ext. 205 and 613-702-0016 ext. 201, respectively. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Map of the NPA 289/365/742/905 area



**Exchange Areas in NPA 289/365/742/905**

Ajax-Pickering	Newmarket
Ancaster	Newtonville
Aurora	Niagara Falls
Beamsville	Niagara-On-The-Lake
Beeton	Nobleton
Bethesda	Oak Ridges
Binbrook	Oakville
Blackstock	Orono
Bolton	Oshawa
Bowmanville	Palgrave
Bradford	Pelham
Brampton	Port Colborne
Brooklin	Port Credit
Burlington	Port Hope
Caledon East	Port Perry
Caledonia	Port Robinson
Campbellville	Queensville
Castlemore	Richmond Hill
Castleton	Ridgeway
Cayuga	Roseneath
Claremont	Schomberg
Clarkson	Selkirk
Cobourg	Snelgrove
Colborne	South Pickering
Cold Springs	St. Catharines-Thorold
Cooksville	Stevensville
Dundas	Stoney Creek
Dunnville	Stouffville
Fisherville	Streetsville
Fort Erie	Sutton
Freelton	Thornhill
Garden Hill	Tottenham
Georgetown	Unionville
Gormley	Uxbridge
Grafton	Victoria
Grimsby	Vineland
Hagersville	Wainfleet
Hamilton	Waterdown
Hampton	Welcome
Keswick	Welland
King City	Wellandport
Kleinburg	West Lincoln
Malton	Whitby
Maple	Winona
Markham	Woodbridge
Milton	
Mount Albert	
Mount Hope	
Newcastle	