

Number: PL- 560
Date: 25 May 2021
From: Canadian Numbering Administrator (CNA)
Subject: NPA 368 to Overlay NPAs 403/587/780/825 (Alberta, Canada) Deferred
Related Previous Planning Letters: 531

This Planning Letter supersedes previous Planning Letter 531 related to NPA Relief Planning for NPAs 403/587/780/825 (Alberta, Canada).

In Telecom Decision CRTC 2021-101, dated 5 March 2021, the Commission approved the revised relief implementation plan and relief implementation schedule for area codes 403, 587, 780, and 825. In addition, the Commission approved the revised implementation date of 23 April 2022 for the new distributed overlay area code (368) for Alberta.

Accordingly, the relief date of 15 May 2021, which was identified in Planning Letter 531, has been revised to 23 April 2022.

All international and domestic Telecommunications Service Providers (TSPs) must ensure that the new NPA 368 is activated throughout their networks by 23 January 2022 which is the start date for network testing.

The following test numbers for the new NPA 368 will be made available effective 23 January 2022. Routing of calls to NPA 368 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 368 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

Test Number	Exchange Area (Rate Center)	Carrier
368-410-2455 and 8378	Edmonton	TELUS
368-610-2455 and 8378	Calgary	TELUS
368-645-2455 and 8378	Fort McMurray	TELUS Mobility
368-710-2455 and 8378	Westlock	TELUS
368-810-2455 and 8378	Red Deer	TELUS
368-999-2455 and 8378	Calgary	TELUS Mobility
368-888-2455 and 8378	Calgary	IXICA Communications

Calls successfully completed to test numbers will receive the following announcement:

You have successfully completed a call to the 368 area code test number at [CARRIER NAME] in Alberta, Canada.

The disconnection dates for the test numbers will be between 20 May 2022 and 28 June 2022.

Central Office (NXX) Codes within NPA 368 may be assigned to TSPs starting from 23 October 2021 but cannot be activated in the PSTN prior to the Relief Date of 23 April 2022.

General questions about this relief activity may be directed to Kelly Walsh or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-702-0016 ext. 205 and 613-702-0016 ext. 201, respectively. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Background Information:

In Telecom Decision CRTC 2019-130 dated 3 May 2019, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for the Alberta area code 403/587/780/825 complex be provided through a distributed overlay of a new area code 368.

The new area code 368 has been assigned by the North American Numbering Plan Administrator (NANPA).

A map showing the location of the area served by the NPA 403/587/780/825 complex, and a list of the 337 impacted Exchange Areas are attached to this letter.

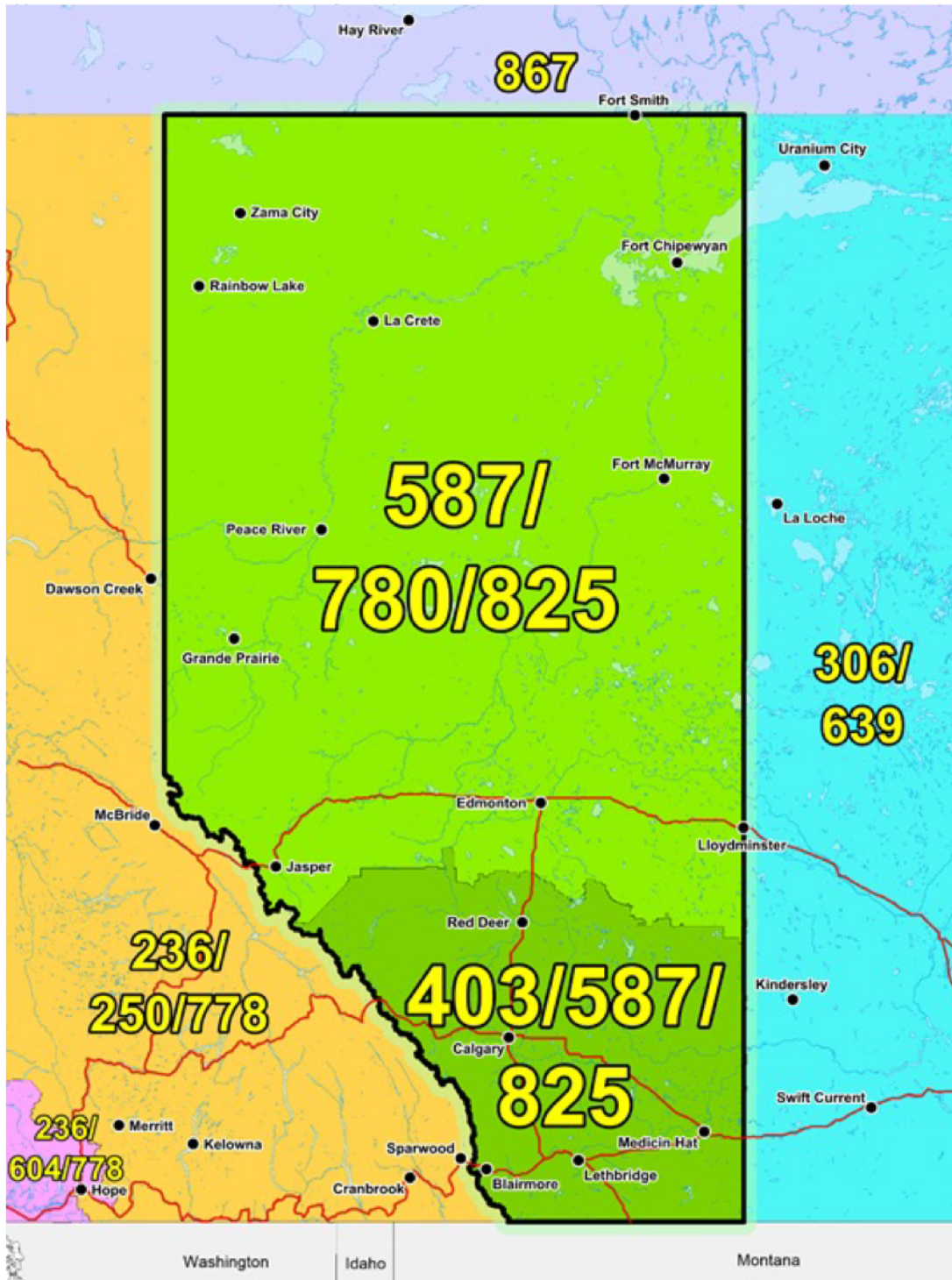
When the new NPA 368 is introduced, no changes will take place in the dialling plans in the area that is served by the NPA 403/587/780/825 complex and that will be served by NPA 368. The dialling plan in this area will continue to be:

- All local calls, including Extended Area Service calls, originating within the overlay area and neighbouring NPAs must be dialled with 10 digits; i.e., NPA-NXX-XXXX.
- Toll and alternatively billed calls originating within the overlay area will continue to be dialled with 10 digits after the appropriate prefix digit(s).

Attachments

Map of the 403/587/780/825 area

(After relief the NPA 403/587/780/825 complex will become the NPA 368/403/587/780/825 complex)



Exchange Areas in NPA 403/587/780/825

Acadia Valley	Burdett	Didsbury
Acme	Byemoor	Dixonville
Airdrie	Cadomin	Donalda
Alberta Beach	Calgary	Donnelly
Alder Flats	Calling Lake	Drayton Valley
Alix	Calmar	Drumheller
Alliance	Camrose	Duchess
Altaro	Canmore	Eaglesham
Andrew	Carbon	East Coulee
Anzac	Cardston	Eckville
Ardrossan	Carmangay	Edgerton
Arrowwood	Caroline	Edmonton
Ashmont	Carstairs	Edmonton International
Assumption	Castor	Airport
Athabasca	Cayley	Edson
Banff	Cereal	Elk Point
Barons	Cessford	Elkwater
Barrhead	Champion	Elnora
Bashaw	Chauvin	Empress
Bassano	Chipewyan Lake	Enchant
Bawlf	Chipman	Etzicom
Bear Canyon	Clairmont	Evansburg
Beaumont	Claresholm	Exshaw
Beaverlodge	Clive	Fairview
Bentley	Clyde	Falher
Berwyn	Coaldale	Faust
Biesecker	Cochrane	Ferintosh
Big Valley	Cold Lake	Flatbush
Bindloss	Conklin	Foremost
Blackfalds	Consort	Forestburg
Blackie	Coronation	Fort Assiniboine
Blue Ridge	Coutts	Fort Chipewyan
Bon Accord	Cowley	Fort Mackay
Bonanza	Craigmile	Fort Macloed
Bonnyville	Cremona	Fort McMurray
Bow Island	Crossfield	Fort Saskatchewan
Bowden	Crowsnest Pass	Fort Vermilion
Boyle	Czar	Fox Creek
Bragg Creek	Daysland	Fox Lake
Breton	Debolt	Gadsby
Brocket	Delburne	Galahad
Brooks	Delia	Gibbons
Brownvale	Derwent	Gift Lake
Bruderheim	Devon	Girouxville

Gleichen	Lac La Biche	Olds
Glendon	Lacombe	Onoway
Glenwood	Lake Louise	Oyen
Grand Centre	Lamont	Paradise Valley
Grande Cache	Langdon	Peace River
Grande Prairie	Lavoy	Peerless Lake
Granum	Leduc	Peers
Grassland	Legal	Penhold
Grassy Lake	Leslieville	Picture Butte
Grimshaw	Lethbridge	Pincher Creek
Grouard	Little Buffalo Lake	Plamondon
Hairy Hill	Lloydminster	Ponoka
Halkirk	Lodgepole	Provost
Hanna	Lomond	Radway
Hardisty	Longview	Rainbow Lake
Hay Lakes	Lougheed	Ralston
Hays	Ma Me O Beach	Raymond
Heinsburg	Magrath	Red Deer
Heisler	Manning	Red Earth
High Level	Mannville	Redwater
High Prairie	Manyberries	Rimbey
High River	Marlboro	Robb
Hilda	Marwayne	Rochester
Hines Creek	Mayerthorpe	Rocky Mountain House
Hinton	McLennan	Rockyford
Hobbema	Meander River	Rolling Hills
Holden	Medicine Hat	Rosalind
Hughenden	Milk River	Rosebud
Hussar	Millet	Rumsey
Hythe	Milo	Rycroft
Innisfail	Minburn	Ryley
Innisfree	Mirror	Sangudo
Irma	Morinville	Saskatchewan River
Iron Springs	Morley	Crossing
Irricana	Morrin	Schuler
Irvine	Mulhurst	Seba Beach
Islay	Mundare	Sedgewick
Jarvie	Myrnam	Seven Persons
Jasper	Namao	Sexsmith
Jasper East	Nampa	Sherwood Park
Jean D Or Prairie	Nanton	Sibbald
Jenner	New Dayton	Silver Valley
Joussard	New Norway	Slave Lake
Kananaskis	New Sarepta	Smith
Keephills	Newbrook	Smoky Lake
Keg River	Nisku	Spirit River
Killam	Niton Junction	Spruce Grove
Kinuso	Nobleford	Spruceview
Kitscoty	Nordegg	St. Albert
La Crete	Okotoks	St. Michael

St. Paul
Stand Off
Standard
Stavely
Stettler
Stirling
Stony Plain
Strathmore
Strome
Sunchild O'Chiese
Sundre
Swan Hills
Sylvan Lake
Taber
Thorhild
Thorsby
Three Hills
Tilley
Tofield

Tomahawk
Torrington
Trochu
Turner Valley
Two Hills
Valleyview
Vauxhall
Vegreville
Vermilion
Veteran
Viking
Vilna
Vulcan
Wabamun
Wabasca
Wainwright
Walsh
Wandering River
Wanham

Warburg
Warner
Warspite
Waskatenau
Waterton Park
Wembley
Westlock
Wetaskiwin
Whitecourt
Whitelaw
Widewater
Wildwood
Willingdon
Winfield
Woking
Worsley
Wrentham
Youngstown
Zama