

**Number:** PL-545

**Date:** August 18, 2020

**Subject:** NPA 540 and 826 All-Services Overlay (Virginia)

**Related Previous Planning Letters:** 319, 285, 275, 207, IL94/08-005, IL95/04-007

## General Description

On June 17, 2020 the Virginia State Corporation Commission (SCC) in Case No. PUR-2019-000148, approved an all-services distributed overlay as the relief method for the 540 NPA. The 540 NPA currently serves the northwestern and southwestern portions of Virginia. Some of the larger cities include Blacksburg, Christiansburg, Culpeper, Fredericksburg, Front Royal, Harrisonburg, Radford, Roanoke, Salem, Staunton, Waynesboro and Winchester, as well as the counties of Augusta, Franklin, Frederick, Montgomery, Roanoke, Rockingham, Shenandoah, Stafford, Spotsylvania, Warren, Winchester and a portion of Loudoun county. The new 826 NPA will serve the same geographic area currently served by the existing 540 NPA. Additionally, the order specifies that central office codes in the 826 NPA will be available for assignment only when all assignable prefixes in the 540 area code have been assigned.

## Implementation of Relief Plan

Implementation of the 540/826 NPA overlay is as follows:

|  | Time        | Date              |
|--|-------------|-------------------|
| Start of Network Preparation/Customer Education                                      |             | May 13, 2021      |
| Start of permissive 10-digit dialing   | 12:01 AM ET | November 13, 2021 |
| End of permissive dialing and start of mandatory 10-digit dialing                    | 12:01 AM ET | May 14, 2022      |
| Earliest new NPA central office code activation date*                                | -           | June 14, 2022     |
| Earliest date central office codes in the new 826 NPA may be ordered through NANPA** | -           | April 9, 2022     |

\* In service Date of the New 826 NPA Overlay

\*\* CO codes in the 826 NPA available only when all assignable CO codes in the 540 NPA are assigned.

During the permissive dialing period, subscribers may dial calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

## Central Office Code Listings and NPA Maps

A rate center map of the 540/826 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

Coincident with the introduction of mandatory 10-digit dialing on May 14, 2022, the dialing plan for the 540 and 826 NPAs will be as follows:

| Type of call   | Call terminating in                   | Dialing plan                     |
|--|---------------------------------------|----------------------------------|
| Local call   | Home NPA (HNPA) or Foreign NPA (FNPA) | 10-digits (NPA-NXX-XXXX)*        |
| Toll call  | HNPA or FNPA                          | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Operator Services<br>Credit card, collect, third party | HNPA or FNPA                          | 0 + 10-digits (0 + NPA-NXX-XXXX) |

\*1+10 digit permissible at each service provider's discretion

## Network Testing

All international and domestic carriers should ensure that the new 826 NPA has been activated throughout their networks prior to June 14, 2022. The test number to verify the routing to the 826 NPA will be in service beginning March 14, 2022 through July 14, 2022. The test number to verify the routing to the 826 NPA is: 826-990-TEST (8378). A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the NPA 540 should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

| NAME            | COMPANY                     | TELEPHONE    | E-MAIL   |
|-----------------|-----------------------------|--------------|--|
| Roseann Kendall | Airus                       | 312-878-4160 | <a href="mailto:rkendall@airustel.com">rkendall@airustel.com</a>   |
| Deborah Anstead | Altice (CSC, Suddenlink)    | 516-803-6232 | <a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>   |
| Norman Lee      | American Messaging          | 972-353-1835 | <a href="mailto:norman.lee@americanmessaging.net">norman.lee@americanmessaging.net</a>   |
| Sharon Poer     | AT&T                        | 256-744-7105 | <a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>   |
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| Rita Schmitz    | CenturyLink                 | 608-796-5600 | <a href="mailto:Rita.schmitz@centurylink.com">Rita.schmitz@centurylink.com</a>   |
| Tina Osborne    | Citizens Telephone          | 540-745-9583 | <a href="mailto:tinaosborne@citizens.coop">tinaosborne@citizens.coop</a>   |
| Bryan Medina    | Comcast                     | 720-267-7186 | <a href="mailto:Bryan_Medina@cable.comcast.com">Bryan_Medina@cable.comcast.com</a>   |
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| Judy Geise      | Frontier                    | 214-724-7719 | <a href="mailto:Judy.geise@fr.com">Judy.geise@fr.com</a>   |
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| Kathy Michaud   | Level 3                     | 972-759-9125 | <a href="mailto:Kathy.michaud@level3.com">Kathy.michaud@level3.com</a>   |
| Douglas Osborne | Local Access                | 570-709-5525 | <a href="mailto:dosborne@localaccessllc.com">dosborne@localaccessllc.com</a>   |
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| Jami Perez      | Peerless                    | 312-766-1524 | <a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>   |
| Jean Carbaugh   | Pembroke Telephone          | 540-626-7111 | <a href="mailto:pembroke@pemtel.net">pembroke@pemtel.net</a>   |
| Mark Ritter     | Segra                       | 540-946-7240 | <a href="mailto:Mark.Ritter@segra.com">Mark.Ritter@segra.com</a>   |
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|----------------------|----------------------|--------------|--|
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| Chanda Brown         | Verizon              | 908-559-2339 | <a href="mailto:Chanda.vyas2@verizonwireless.com">Chanda.vyas2@verizonwireless.com</a>       |
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# Virginia 540/826 NPA Overlay Rate Center Map

