

**Number:** PL-537  
**Date:** April 8, 2020  
**Subject:** NPA 214/469/972 and 945 All-Services Overlay (Texas)  
**Related Previous Planning Letters:** 161, 142, 005

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**General Description**

On February 27, 2020, the Public Utility Commission of Texas (PUC) in Project No. 48765, approved an all-services distributed overlay as the relief method for the 214/469/972 NPA, which serves the greater metropolitan area of the City of Dallas and the smaller cities of Allen, Blue Ridge, Crandall, Frisco, Grand Prairie, Rockwall, Royse City, Venus, and Waxahachie, within the counties of Collin, Dallas, Denton, Fannin, Hunt, Johnson, Kaufman, and Tarrant. The new **945 NPA** will serve the same geographic area currently served by the existing 214/469/972 NPA.

**Implementation of Relief Plan**

Because 10-digit dialing already exists in the overlay complex, there is no permissive dialing period, however, a network preparation and customer education period will be used. Implementation of the 214/469/972/945 NPA overlay is as follows:

|                                                                                    | <b>Time</b> | <b>Date</b>       |
|------------------------------------------------------------------------------------|-------------|-------------------|
| Network preparation and customer education period begins                           | N/A         | April 15, 2020    |
| Network preparation and customer education period ends                             | N/A         | December 15, 2020 |
| Earliest new NPA central office code activation date *                             |             | January 15, 2021  |
| Earliest date central office codes in the new 945 NPA may be ordered through NANPA |             | November 10, 2020 |

\* In Service Date of the New 945 NPA

**Central Office Code Listings and NPA Map**

A rate center map of the 214/469/972/945 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv’s LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the

LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration (TRA), at 732-699-6700.

## Dialing Plan

Since mandatory 10-digit dialing is already in place, the dialing plan for the 214, 469, 972 and 945 NPAs is as follows:

| Type of call                                           | Call terminating in                   | Dialing plan                     |
|--------------------------------------------------------|---------------------------------------|----------------------------------|
| Local Call                                             | Home NPA (HNPA) or Foreign NPA (FNPA) | 10-digits (NPA-NXX-XXXX)         |
| Toll Call                                              | HNPA or FNPA                          | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Operator Services<br>Credit card, collect, third party | HNPA or FNPA                          | 0 + 10-digits (0 + NPA-NXX-XXXX) |

## Network Testing

All international and domestic carriers should ensure that the new 945 NPA has been activated throughout their networks prior to January 15, 2021. The test number to verify the routing to the new 945 NPA will be in service beginning October 15, 2020 through February 15, 2021. The test number to verify the routing to the 945 NPA is 945-945-1945. A recorded announcement will indicate that the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 214/469/972 NPA overlay should be directed to Al Cipparone, NRUF Manager, NANPA, on 571-363-3822. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

**SERVICE PROVIDER CONTACTS:**

| <b>NAME</b>       | <b>COMPANY</b>                 | <b>TELEPHONE</b> | <b>EMAIL ID</b>                                                                        |
|-------------------|--------------------------------|------------------|----------------------------------------------------------------------------------------|
| Arno Vigen        | Airespring, Inc.               | 818-738-1907     | <a href="mailto:Arno.Vigen@airespring.com">Arno.Vigen@airespring.com</a>               |
| Roseann Kendall   | Airus, Inc.                    | 469-682-3495     | <a href="mailto:rkendall@airustel.com">rkendall@airustel.com</a>                       |
| Norman Lee        | American Messaging             | 972-353-1835     | <a href="mailto:norman.lee@americanmessaging.net">norman.lee@americanmessaging.net</a> |
| Jerry Tonini      | Astro<br>Telecommunications    | 616-212-2121     | <a href="mailto:jet@astrotelco.com">jet@astrotelco.com</a>                             |
| Sharon Poer       | AT&T                           | 256-744-7105     | <a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>                           |
| Annalyce Grogran  | Bandwidth.com                  | 919-635-5739     | <a href="mailto:clecadmin@bandwidth.com">clecadmin@bandwidth.com</a>                   |
| Rebecca Snell     | Big River Telephone            | 573-388-3734     | <a href="mailto:rsnell@bigrivercom.com">rsnell@bigrivercom.com</a>                     |
| Kim Campbell      | Birch Telecom                  | 478-405-3832     | <a href="mailto:Kim.Campbell@fusionconnect.com">Kim.Campbell@fusionconnect.com</a>     |
| Phoua Xiong       | Brightlink                     | 404-334-1172     | <a href="mailto:phoua.xiong@brightlink.com">phoua.xiong@brightlink.com</a>             |
| Rita Schmitz      | CenturyLink                    | 608-796-5600     | <a href="mailto:Rita.Schmitz@CenturyLink.com">Rita.Schmitz@CenturyLink.com</a>         |
| Allyson Blevins   | Charter Fiberlink              | 314-394-9852     | <a href="mailto:allyson.blevins@charter.com">allyson.blevins@charter.com</a>           |
| Sam Shiffman      | commio, LLC                    | 737-867-5000     | <a href="mailto:sam@gocommio.com">sam@gocommio.com</a>                                 |
| Leslie Miklos     | Consolidated<br>Communications | 207-712-8450     | <a href="mailto:leslie.miklos@consolidated.com">leslie.miklos@consolidated.com</a>     |
| Deborah Anstead   | CSC Wireless                   | 516-803-6232     | <a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>       |
| Linda Fowlkes     | Foremost<br>Telecommunications | 509-879-0987     | <a href="mailto:fowlkes@foremosttelecom.com">fowlkes@foremosttelecom.com</a>           |
| Judy Geise        | Frontier                       | 214-724-7719     | <a href="mailto:judy.geise@ftr.com">judy.geise@ftr.com</a>                             |
| Julie Sell        | Frontier                       | 260-461-3449     | <a href="mailto:Julie.Sell@ftr.com">Julie.Sell@ftr.com</a>                             |
| Angie Dilkes      | Frontier                       | 812-663-0626     | <a href="mailto:angie.dilkes@ftr.com">angie.dilkes@ftr.com</a>                         |
| Sheri Pressler    | Frontier                       | 260-461-3475     | <a href="mailto:Sheri.Pressler@ftr.com">Sheri.Pressler@ftr.com</a>                     |
| Steven Kline      | GetGO<br>Communications        | 972-679-6288     | <a href="mailto:steven.kline@logmein.com">steven.kline@logmein.com</a>                 |
| Chris Offill      | Grayson Collin                 | 903-482-7000     | <a href="mailto:coffill@graysoncollin.net">coffill@graysoncollin.net</a>               |
| Marilyn Millender | HD Carrier LLC                 | 716-832-9848     | <a href="mailto:info@quadtelecomconsulting.com">info@quadtelecomconsulting.com</a>     |
| Steve Helms       | Helmsco Inc.                   | 254-719-0000     | <a href="mailto:centrallink@yahoo.com">centrallink@yahoo.com</a>                       |
| Harold Barr       | Integrated Path                | 516 708-0111     | <a href="mailto:hb@ipclec.com">hb@ipclec.com</a>                                       |
| Regina Vaughn     | Logix                          | 405-516-8777     | <a href="mailto:Regina.Vaughn@Logix.com">Regina.Vaughn@Logix.com</a>                   |
| Jill Smith        | Matrix Telecom                 | 214-254-3857     | <a href="mailto:Jill.Smith@lingo.com">Jill.Smith@lingo.com</a>                         |
| Jeff Clayton      | NOS<br>Communications          | 702-547-8415     | <a href="mailto:jclayton@nos.com">jclayton@nos.com</a>                                 |
| Jason Fisher      | One Ring Networks              | 214-382-9990     | <a href="mailto:jfisher@oneringnetworks.com">jfisher@oneringnetworks.com</a>           |
| Joani O'Neill     | Onvoy                          | 406-496-6522     | <a href="mailto:joani.oneill@inteliquent.com">joani.oneill@inteliquent.com</a>         |
| Rebecca Sellmyer  | Pathwayz                       | 806-350-9105     | <a href="mailto:rsellmyer@pathwayz.com">rsellmyer@pathwayz.com</a>                     |
| Jami Perez        | Peerless Network               | 312-766-1524     | <a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>             |
| Todd Clayton      | Peoples<br>Communication       | 903-878-3109     | <a href="mailto:toddclayton@gopeoples.net">toddclayton@gopeoples.net</a>               |
| Gena von Reyn     | Peoples<br>Communication       | 903-878-3172     | <a href="mailto:gena.vonreyn@gopeoples.net">gena.vonreyn@gopeoples.net</a>             |
| Debbie Cumbo      | RCN                            | 570-270-1843     | <a href="mailto:debbie.cumbo@rcn.net">debbie.cumbo@rcn.net</a>                         |
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|                    |                     |              |                                                                                          |
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| Troy Guichard      | T-Mobile            | 972-464-3694 | <a href="mailto:Troy.Guichard@T-Mobile.com">Troy.Guichard@T-Mobile.com</a>               |
| Liz Jacobs         | TPx Communications  | 702-310-4646 | <a href="mailto:ljacobs@tpx.com">ljacobs@tpx.com</a>                                     |
| Craig Wilkins      | USA Mobility (Spok) | 972-801-0207 | <a href="mailto:craig.wilkins@spok.com">craig.wilkins@spok.com</a>                       |
| Brian DeHaven      | USFON, INC. - TX    | 713-231-1007 | <a href="mailto:brian@usfon.org">brian@usfon.org</a>                                     |
| Laura Dalton       | Verizon             | 914-821-9686 | <a href="mailto:laura.r.dalton@verizon.com">laura.r.dalton@verizon.com</a>               |
| Chanda Brown       | Verizon             | 908-559-2339 | <a href="mailto:Chanda.vyas2@verizon.com">Chanda.vyas2@verizon.com</a>                   |
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# TEXAS 214/469/972/945 NPA RATE CENTER MAP

