

Number: PL-529

Date: July 23, 2019

Subject: NPA 909 and 840 All-Services Overlay (California)

Related Previous Planning Letters: 334, 215, 206, 189, 115, IL92/02-022

General Description

On June 13, 2019 the California Public Utilities Commission (CPUC) in Decision 19-06-012 approved an all-services distributed overlay as the relief method for the 909 NPA. The area served by the 909 NPA includes the southwestern portion of San Bernardino County, the eastern portion of Los Angeles County and small portions of Orange and Riverside Counties; serving communities of Big Bear City, Colton, Chino, Chino Hills, Fontana, Grand Terrace, Highland, Loma Linda, Montclair, Ontario, Rancho Cucamonga, Redlands, Yucaipa as well as unincorporated areas in San Bernardino County; and the cities of Claremont, Diamond Bar, Industry, La Verne, Pomona, San Dimas, Walnut as well as unincorporated areas in Los Angeles County and the cities of Calimesa and Eastvale as well as unincorporated areas in Riverside County. The new **840 NPA Overlay** will be an all-services overlay and will serve the same geographic area currently served by the existing 909 NPA.

Implementation of Relief Plan

Implementation of the 909/840 NPA overlay is as follows:

	Time	Date
Start of Network Preparation and Customer Education	-	January 25, 2020
Start of permissive 1+10-digit dialing	12:01 AM PT	July 25, 2020
End of permissive dialing and start of mandatory 1+10-digit dialing	12:01 AM PT	January 23, 2021
Earliest new NPA central office code activation date*	-	February 23, 2021
Earliest date central office codes in the new NPA may be ordered through NANPA	-	December 19, 2020

* In service Date of the New 840 NPA Overlay.

During the permissive dialing period, subscribers may dial calls within the overlay area on either a 7-digit or 1+10-digit basis, but will be encouraged to dial 1+10-digits. After the permissive period ends, all calls must be dialed using 1+10-digits.

Central Office Code Listings and NPA Maps

A rate center map of the 909/840 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv’s LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

Coincident with the introduction of mandatory 1+10-digit dialing on January 23, 2021, the dialing plan for the 909 and 840 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	1 + 10-digits (1 + NPA-NXX-XXXX)
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

Network Testing

All international and domestic carriers should ensure that the new 840 NPA has been activated throughout their networks prior to February 23, 2021. The test number to verify the routing to the 840 NPA will be in service beginning October 23, 2020 through March 23, 2021. The test number to verify the routing to the 840 NPA is: 840-840-1840. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the NPA 909 should be directed to Heidi Wayman - NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Compliance Dept. – Attn: Julio Mires	33 Wireless	214-382-9586	Support@33wireless.com
Norman Lee	American Messaging	972-353-1835	Norman.Lee@americanmessaging.net
Josh Ploude	Apeiron (Curatel)	310-705-0050 x1005	jp@apeiron.io
Sharon Poer	AT&T	205-969-6975	sp1441@att.com
Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Kim Campbell	Cbeyond (Birch Communications)	478-405-3832	kim.campbell@birch.com
Rita Schmitz	CenturyLink	608-796-5600	Rita.schmitz@centurylink.com
Allyson Blevins	Charter	314-394-9852	allyson.blevins@charter.com
David Lee	DMR Communications	714-404-2988	dave@dmrcom.com
Michael Crown	Fractel	321-499-1001	mike@fractel.net
Ellen Washbon	Frontier	585-777-1165	Ellen.Washbon@fr.com
Mark Boyles	GetGo Communications	201-386-2213	Mark.boyles@logmein.com
Brian Shepard	Integrated Path	518-325-1396	bshepard@ipc-llc.com
Bryan Bethea	Inteliquent	312-380-4549	bryan.bethea@inteliquent.com
Kathy Michaud	Level 3	972-759-9125	Kathy.michaud@level3.com
Doug Osborne	Local Access Services	570-709-5525	dosborne@localaccessllc.com
Jill Smith	Matrix Telecom Inc.	214-254-3857	jsmith@impacttelecom.com
Todd Lesser	North County Comm.	619-364-4750	todd@NCcom.com
Claudia Garin	O1 Communications (Vaya Telecom)	805-235-2015	cgarin@o1.com
Joe Pilcher	Pacific Centrex/Datavo	213-258-2090	joep@datavo.com
Jami Perez	Peerless Network	312-766-1524	jperez@peerlessnetwork.com
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Michael Schelin	Shelcomm	626-814-2354	mschelin@lpc.com
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Shaunna Forshee	Sprint	913-315-9108	Shaunna.L.forshee@sprint.com
Kyeva Keith	T-Mobile	425-383-2471	Kyeva.keith2@t-mobile.com
Esperanza Creighton	T-Mobile	916-519-1968	Esperanza.creighton@t-mobile.com
Liz Jacobs	TelePacific	702-310-4646	ljacobs@telepacific.com
Sarah Halko	Telnyx	312-270-8124	sarah@telnyx.com
Craig Wilkins	USA Mobility/ Spok	972-801-0207	craig.wilkins@spok.com

Jason Mills	Utility Telephone	209-949-4040	jmills@utilitytelephone.com
Jim Sohn	Utility Telephone	805-540-5425	jsohn@utilitytelephone.com
Kelly Stewart	Utility Telephone	209-949-4016	kstewart@utilitytelephone.com
Chanda Brown	Verizon	908-559-2339	Chanda.vyas2@verizonwireless.com
Laura Dalton	Verizon	914-821-9686	Laura.r.Dalton@verizon.com
Dana Crandall	Verizon Wireless	682-831-3662	Dana.crandall@verizonwireless.com
Alex Ponnath	Vodex Communications	657-600-4800	alex@vodexcommunications.com
Erla Erlingsdottir	Wide Voice	702-913-1084	Numberadmin@widevoice.com
Raushawn Brown	Windstream	501-748-5298	Raushawn.Brown@windstream.com
Kelly Faul	XO Communications	703-558-9002	kelly.faul@verizon.com
Amy Freund	YMAX	267-424-4400	Amy.freund@ymaxcorp.com

