

**Number:** PL-525  
**Date:** November 19, 2018  
**Subject:** NPA 658 to Overlay NPA 876 (Jamaica) – Permissive Dialing Date Change  
**Related Previous Planning Letters:** PL-510

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**General Description**

***Please note that the Office of Utilities Regulation has extended permissive dialing date from October 30, 2018. The new end of permissive dialing will be March 30, 2019.***

On September 15, 2016, the Office of Utilities Regulation in its Determination Notice: Document No, 2014/TEL/11/DET.003, approved an all-services overlay as the relief method for the 876 NPA. The 876 NPA covers the entire island of Jamaica. The **new 658 NPA** overlay will serve the same geographic area currently served by the existing 876 NPA, as shown in the attached NPA overlay map.

**Implementation of Relief Plan**

Implementation of the overlay of the 658 NPA is as follows:

	TIME	DATE
Start of Network Preparation and Customer Education		February 26, 2016
Start of permissive 10-digit dialing	12:01 AM ET	May 31, 2018
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM ET	March 30, 2019
Earliest new NPA central office code activation date *		April 30, 2019
Earliest date central office codes in the new NPA may be ordered through the OUR		February 28, 2019

\* In Service Date of the New 658 NPA Overlay

During the permissive dialing period, subscribers may dial local calls within Jamaica on either a 7-digit or 10-digit basis, but will be encouraged to dial 10 digits. After the permissive period ends, all calls must be dialed using 10 digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

### Central Office Code Listings and NPA Map

A rate center map of the 876-658 NPA overlay is not required since local rates are *postalized*, that is, they are not distance sensitive. As NXX information may change over time, please consult *iconectiv's* LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration (TRA), at 732-699-6700.

### Dialing Plan

Jamaica has adopted a uniform dialing plan for local calls. Coincident with the introduction of mandatory 10-digit dialing, the dialing plan for the 876 and 658 NPAs will be as follows:

TYPE OF CALL	TERMINATING TO	DIALING PLAN
Local & Toll Calls	Overlay NPAs (Within and between 876 and 658)	10-digits (NPA-NXX-XXXX)
Local & Toll calls	Foreign NPA (FNPA) outside of overlay NPAs	1 + 10-digits (1 + NPA-NXX-XXXX)

### Network Testing

All international and domestic carriers should ensure that the 658 NPA has been activated throughout their networks prior to November 31, 2018. The test number to verify the routing to the new NPA will be in service for the period **November 15, 2018** through **March 30, 2019**. The test number to verify the routing to the 658 NPA is 658-NXX-8378 (TEST). A recorded announcement will indicate that the test call has been successfully completed. An NXX from NPA 658 has been temporarily assigned to local carriers for testing as follows:

#### Temporary Test Numbers

CARRIER	TEST NUMBER
Cable & Wireless Jamaica Ltd	658-295-8378
Columbus Communications Jamaica Ltd	658-357-8378
Digicel Jamaica Limited	658-655-8378
Island Networks Limited	658-465-8378

## General Information

The information in this planning letter reflects detailed information about NPA implementation activities. The information has been derived from regulatory orders and from industry implementation decisions. Implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

Direct general implementation questions regarding the relief of the 876-658 NPA overlay to Curtis Robinson, Chairman Relief Planning Committee, OUR, at +1 (876) 968-6053, Ext. 2303. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Below is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein.

### Company Contacts

NAME	COMPANY	TELEPHONE	EMAIL ID
Charles Douglas	Cable & Wireless Jamaica Ltd	876-997-0297	Charles.Douglas@cwj.com
Mazahurlt Davis	Columbus Communications Jamaica Ltd	876-564-0852	mdavis@cwj.com
Tobi-Ann Chang	Digicel Jamaica Limited	876-420-8900	tobi-ann.chang@digicelgroup.com
Shonari Bullock	Digicel Jamaica Limited	876-381-5547	Shonari.Bullock@digicelgroup.com
Andrew Davis	Island Networks Limited	876-606-0000	adavis@islandnetjm.com

## JAMAICA NPA 876 and NPA 658 OVERLAY



NPA 876/658