

**Number:** PL – 492  
**Date:** June 28, 2016  
**Subject:** NPA 564 to Overlay NPA 360 (Washington)  
**Related Previous Planning Letters:** 298, 239, 196

---

**General Description**

On May 19, 2016, the Washington Utilities and Transportation Commission in its order of Docket Number: UT-143787, Order Number 01, approved an all services overlay as the relief method for the western Washington NPAs and the new 564 NPA will be initially overlaid over the existing 360 NPA. The new **564 NPA** will serve the same geographic area currently served by the existing 360 NPA. A map showing the area served by these NPAs is attached. Additionally, the order specifies that mandatory 10-digit local dialing will be implemented in the 206, 253, 360 and 425 NPAs by September 30, 2017. The 564 NPA may be assigned to the 206, 253 and 425 NPAs only when those NPAs are nearing exhaust.

**Implementation of Relief Plan**

Implementation of the overlay of the 564 NPA is as follows:

	<b>Time</b>	<b>Date</b>
Start of Network Preparation and Customer Education		July 28, 2016
Start of permissive 7-digit and 10-digit dialing	12:01 AM PT	January 28, 2017
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM PT	July 29, 2017
Earliest new NPA central office code activation date *	-	August 28, 2017
Earliest date central office codes in the new NPA may be ordered through NANPA	-	June 23, 2017

\* Effective Date of the New 564 NPA

During the permissive dialing period, subscribers may dial local calls within the 206-253-360-425 NPAs on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

### **Central Office Code Listings and NPA Map**

A rate center map of the 360/564 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration (TRA), at 732-699-6700.

### **Dialing Plan**

Coincident with the introduction of mandatory 10-digit dialing on July 29, 2017, the dialing plan for the 206, 253, 360, 425 and 564 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1 + 10-digit dialing permissible at service provider discretion

### **Network Testing**

All international and domestic carriers should ensure that the new 564 NPA has been activated throughout their networks prior to August 28, 2017 (effective date of new NPA). The test number to verify the routing to the new NPA will be in service beginning May 31, 2017 through October 27, 2017. The test number to verify the routing to the 564 NPA is 564-564-1564. A recorded announcement will indicate that the test call has been successfully completed.

### **General Information**

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

### **Contact Information**

General questions regarding the relief of the 360 NPA overlay should be directed to Joe Cocke, Senior NPA Relief Planner NANPA, on 571-434-5690. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

## SERVICE PROVIDER CONTACTS

NAME	COMPANY	TELEPHONE	EMAIL ID
Donny Mckinnies	365 Wireless	678-916-0624	<a href="mailto:Donny@365wireless.net">Donny@365wireless.net</a>
Norman Lee	American Messaging	972-353-1835	<a href="mailto:Norman.lee@americanmessaging.com">Norman.lee@americanmessaging.com</a>
George Guerra	AT&T	408-635-8612	<a href="mailto:Gg2395@att.com">Gg2395@att.com</a>
Robert Brezina	Bandwidth.com	919-297-1072	<a href="mailto:rbrezina@bandwidth.com">rbrezina@bandwidth.com</a> and <a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
Kim Campbell	Birch Communications	478-405-3832	<a href="mailto:Kim.campbell@birch.com">Kim.campbell@birch.com</a> and <a href="mailto:Network.planning@birch.com">Network.planning@birch.com</a>
Andrew Metcalfe	CATT Communications	509-661-2639	<a href="mailto:metcalfe@cattcomm.com">metcalfe@cattcomm.com</a>
Rita Schmitz	CenturyLink	608-796-5600	<a href="mailto:Rita.Schmitz@CenturyLink.com">Rita.Schmitz@CenturyLink.com</a>
Margaret Cox	CenturyLink	252-641-3384	<a href="mailto:Margaret.cox@CenturyLink.com">Margaret.cox@CenturyLink.com</a>
Allyson Blevins	Charter Communications	813-302-0665	<a href="mailto:Allyson.blevins@charter.com">Allyson.blevins@charter.com</a>
Bryan Medina	Comcast	303-372-1313	<a href="mailto:Bryan_medina@cable.comcast.com">Bryan_medina@cable.comcast.com</a>
Nadine Fletcher	FairPoint Communications	603-656-4041	<a href="mailto:Nfletcher1@fairpoint.com">Nfletcher1@fairpoint.com</a>
Steve Zacharzuk	FairPoint Communications	518-392-1250	<a href="mailto:szacharzuk@fairpoint.com">szacharzuk@fairpoint.com</a>
Jerry Jensen	FairPoint Communications	509-962-0355	<a href="mailto:jjensen@fairpoint.com">jjensen@fairpoint.com</a>
Ellen Washbon	Frontier	585-777-1165	<a href="mailto:Ellen.washbon@ftr.com">Ellen.washbon@ftr.com</a>
Cathy Dahlquist	Frontier	425-261-6380	<a href="mailto:Cathy.dahlquist@ftr.com">Cathy.dahlquist@ftr.com</a>
John Oblizalo	Hood Canal Communications	360-898-2481 ext #205	<a href="mailto:johno@hcc.net">johno@hcc.net</a>
Tana Brockett	Inland Telephone	509-649-5250	<a href="mailto:Tana@inlandnetworks.com">Tana@inlandnetworks.com</a>
Randy Bennett	Inland Cellular	509-229-3900	<a href="mailto:G0bbler@inlandcellular.com">G0bbler@inlandcellular.com</a>
Kathy Hopwood	Inland Cellular	509-229-2211	<a href="mailto:Kathy@inlandcellular.com">Kathy@inlandcellular.com</a>
Jeanne Bell	Integra Telecom	360-558-4159	<a href="mailto:Jeanne.bell@integratelecom.com">Jeanne.bell@integratelecom.com</a>
Mike Tyler	International Telecom	206-479-6525	<a href="mailto:Miket@call8.com">Miket@call8.com</a>
Bill Cowles	Kalama & Tenino Telcos	360-264-2544	<a href="mailto:bcowles@scattercreek.net">bcowles@scattercreek.net</a>
Scott Seab	Level 3	720-888-3942	<a href="mailto:Scott.seab@level3.com">Scott.seab@level3.com</a>
Doug Osbourne	Local Access	570-709-5525	<a href="mailto:dosbourne@localaccessllc.com">dosbourne@localaccessllc.com</a>
Jim Fuhrman	Mashell dba Rainier Connect	360-832-3174	<a href="mailto:Jim.fuhrman@rainierconnect.net">Jim.fuhrman@rainierconnect.net</a>
Bradley Joiner	Neutral Tandem dba Inteliquent	312-380-4562	<a href="mailto:bjoiner@inteliquent.com">bjoiner@inteliquent.com</a>
Joani O'Neill	Onvoy	406-496-6522	<a href="mailto:Joani.oneill@onvoy.com">Joani.oneill@onvoy.com</a>
Kitty Whitt – primary	Origin Networks	541-842-8213	<a href="mailto:kwhitt@infostructure.biz">kwhitt@infostructure.biz</a>
Mac Kay - secondary	Origin Networks	541-492-1200	<a href="mailto:mkay@infostructure.biz">mkay@infostructure.biz</a>
Derrick Sisson – secondary	Origin Networks	541-585-8647	<a href="mailto:dsisson@infostructure.biz">dsisson@infostructure.biz</a>
Jami Perez	Pac West	209-926-3325	<a href="mailto:jperez@impacttelecom.com">jperez@impacttelecom.com</a>
Debbie Tutt	Pac West	209-926-3202	<a href="mailto:dtutt@impacttelecom.com">dtutt@impacttelecom.com</a>
Patrick Phipps	Peerless Network	312-506-0933	<a href="mailto:pphipps@peerlessnetwork.com">pphipps@peerlessnetwork.com</a>
Desiree Apodaca	RCLEC	720-863-7818	<a href="mailto:Desiree.apodaca@RCLEC.com">Desiree.apodaca@RCLEC.com</a>
Tom Williams	Salish Networks	360-716-8040	<a href="mailto:tomwilliams@salishnetworks.com">tomwilliams@salishnetworks.com</a>
Delinda Kluser – General issues	Skyline Telecom	541-932-4411	<a href="mailto:dkluser@ortelco.net">dkluser@ortelco.net</a>
Patrick Cantrell – Technical issues	Skyline Telecom	541-932-4411	<a href="mailto:patrickc@ortelco.net">patrickc@ortelco.net</a>
Shaunna Forshee	Sprint	913-315-9108	<a href="mailto:Shaunna.l.forshee@sprint.com">Shaunna.l.forshee@sprint.com</a>

Karen Riepenkroger	Sprint	913-315-8546	<a href="mailto:Karen.s.ripenkroger@sprint.com">Karen.s.ripenkroger@sprint.com</a>
Kyeva Keith	T-Mobile	425-383-2471	<a href="mailto:Kyeva.keith2@T-mobile.com">Kyeva.keith2@T-mobile.com</a>
Paula Campagnoli	T-Mobile	925-325-3325	<a href="mailto:Paula.jordan@T-mobile.com">Paula.jordan@T-mobile.com</a>
Espie Creighton	T-Mobile (Metro PCS)	916-984-2655	<a href="mailto:Esperanza.creighton@t-mobile.com">Esperanza.creighton@t-mobile.com</a>
Anne Chism	TDS Telecom	608-833-8080	<a href="mailto:Anne.chism@tdstelecom.com">Anne.chism@tdstelecom.com</a>
Paul Nejedlo	TDS Telecom	608-664-4659	<a href="mailto:Paul.nejedlo@tdstelecom.com">Paul.nejedlo@tdstelecom.com</a>
Gail Long	TDS Telecom	541-516-8210	<a href="mailto:Gail.long@tdstelecom.com">Gail.long@tdstelecom.com</a>
Alfred Nurnberger	Teltrust Corp.	503-500-5000	<a href="mailto:cto@teltrust.com">cto@teltrust.com</a>
Maribeth Bailey	Time Warner Cable	212-364-8440	<a href="mailto:Maribeth.bailey@twcable.com">Maribeth.bailey@twcable.com</a>
John Cummings	Time Warner Cable	703-962-7822	<a href="mailto:John.cummings@twcable.com">John.cummings@twcable.com</a>
Dale Merten	Toledo Telco	360-864-2044	<a href="mailto:dale@toledotel.net">dale@toledotel.net</a>
Thomas Ellis	TSS Digital Services	360-915-1104	<a href="mailto:Tom.ellis@TSSDigital.com">Tom.ellis@TSSDigital.com</a>
Brian Frase	US Cellular	773-399-4249	<a href="mailto:Brian.frase@uscellular.com">Brian.frase@uscellular.com</a>
Missy Schwickerath	US Cellular	608-441-4219	<a href="mailto:Melissa.Schwickerath@uscellular.com">Melissa.Schwickerath@uscellular.com</a>
Craig Wilkins	USA Mobility / Spok	972-801-0207	<a href="mailto:Craig.wilkins@spok.com">Craig.wilkins@spok.com</a>
Laura Dalton	Verizon Business	914-741-7018	<a href="mailto:Laura.r.dalton@verizon.com">Laura.r.dalton@verizon.com</a>
Yun Lee	Verizon Business	516-229-2891	<a href="mailto:Yun.j.lee@verizon.com">Yun.j.lee@verizon.com</a>
Dana Crandall	Verizon Wireless	682-831-3662	<a href="mailto:Dana.Crandall@VerizonWireless.com">Dana.Crandall@VerizonWireless.com</a>
Mark Kidd	Western Wahkiakum County Telephone	360-465-2211	<a href="mailto:mkidd@wwest.net">mkidd@wwest.net</a> and <a href="mailto:support@wwest.net">support@wwest.net</a>
Wayne Jeffers – Primary	Whidbey / Hat Island Telcos	360-321-0048	<a href="mailto:Wayne.jeffers@whidbeytel.com">Wayne.jeffers@whidbeytel.com</a>
Jacque Baldwin – Secondary	Whidbey / Hat Island Telcos	360-321-0061	<a href="mailto:Jacque.baldwin@whidbeytel.com">Jacque.baldwin@whidbeytel.com</a>
Erla Erlingsdottir	Wide Voice	702-913-1084	<a href="mailto:Numberadmin@widevoice.com">Numberadmin@widevoice.com</a>
Nicole Winters	Windstream	501-748-6313	<a href="mailto:Nicole.winters@windstream.com">Nicole.winters@windstream.com</a>
Rick Finnigan	WITA	360-956-7001	<a href="mailto:rickfinn@localaccess.com">rickfinn@localaccess.com</a>
Ruben Galvan	XO Communications	972-578-3728	<a href="mailto:Ruben.galvan@xo.com">Ruben.galvan@xo.com</a>
Kelly Faul	XO Communications	703-547-2536	<a href="mailto:Kelly.faul@xo.com">Kelly.faul@xo.com</a>
Amy Freund	YMAX Communications	267-424-4400	<a href="mailto:Amy.freund@ymaxcorp.com">Amy.freund@ymaxcorp.com</a>

# WASHINGTON 360-564 NPA OVERLAY RATE CENTER MAP

