

**Number:** PL- 440R1  
**Date:** September 27, 2012 (Reissued October 5, 2012)  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 365 to Overlay NPA 289/905 (Southern Ontario, Canada)  
**Related Previous Planning Letters:** PL-420

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**This Planning Letter changes the Exchange Area for both NPA 365-610 Test Numbers from Hamilton to South Pickering.**

In Telecom Decision CRTC 2010-213 dated 13 April 2010, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for Ontario area codes 289/905 be provided through a distributed overlay of a new area code 365 starting 25 March 2013.

New area code 365 has been assigned by the North American Numbering Plan Administrator and will be implemented on the Relief Date of 25 March 2013 as a distributed overlay over the geographic area of southern Ontario currently served by the 289 and 905 area codes. The area served by NPA codes 289/905 and the new 365 NPA code includes the major communities of Ajax-Pickering, Brampton, Burlington, Hamilton, Markham, Milton, Mississauga, Oakville, Oshawa, Richmond Hill, St. Catharines, and Whitby. A map showing the location of the area served by NPAs 289 and 905, and a list of the 94 Exchange Areas in the area are attached to this letter.

When the new 365 NPA is introduced, no changes will take place in the dialling plans in the area that is served by NPAs 289/905 and will be served by NPA 365. The dialling plan in this area will continue to be:

- all local calls including Extended Area Service calls will be dialled with 10 digits
- toll and alternatively billed calls will be dialled with 10 digits after the appropriate prefix digit(s)

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 365 NPA throughout their networks by the start date for network testing (7 January 2013).

The following test numbers for the new NPA 365 will be made available effective 7 January 2013. Routing of calls to NPA 365 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 365 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

<b>Test Number</b>	<b>Exchange Area (Rate Center)</b>	<b>Carrier</b>
365-510-8378	Richmond Hill	Rogers Communications
365-510-2455	Richmond Hill	Rogers Communications
<b>365-610-8378</b>	<b>South Pickering</b>	<b>Bell Canada</b>
<b>365-610-2455</b>	<b>South Pickering</b>	<b>Bell Canada</b>

365-710-8378	Milton	TELUS
365-710-2455	Milton	TELUS
365-810-8378	Streetsville	MTS Allstream
365-810-2455	Streetsville	MTS Allstream
365-910-8378	Richmond Hill	Rogers Communications
365-910-2455	Richmond Hill	Rogers Communications

Calls successfully completed to test numbers will receive the following announcement:

"You have successfully completed a call to the 365 area code test number at [CARRIER NAME] in Ontario, Canada."

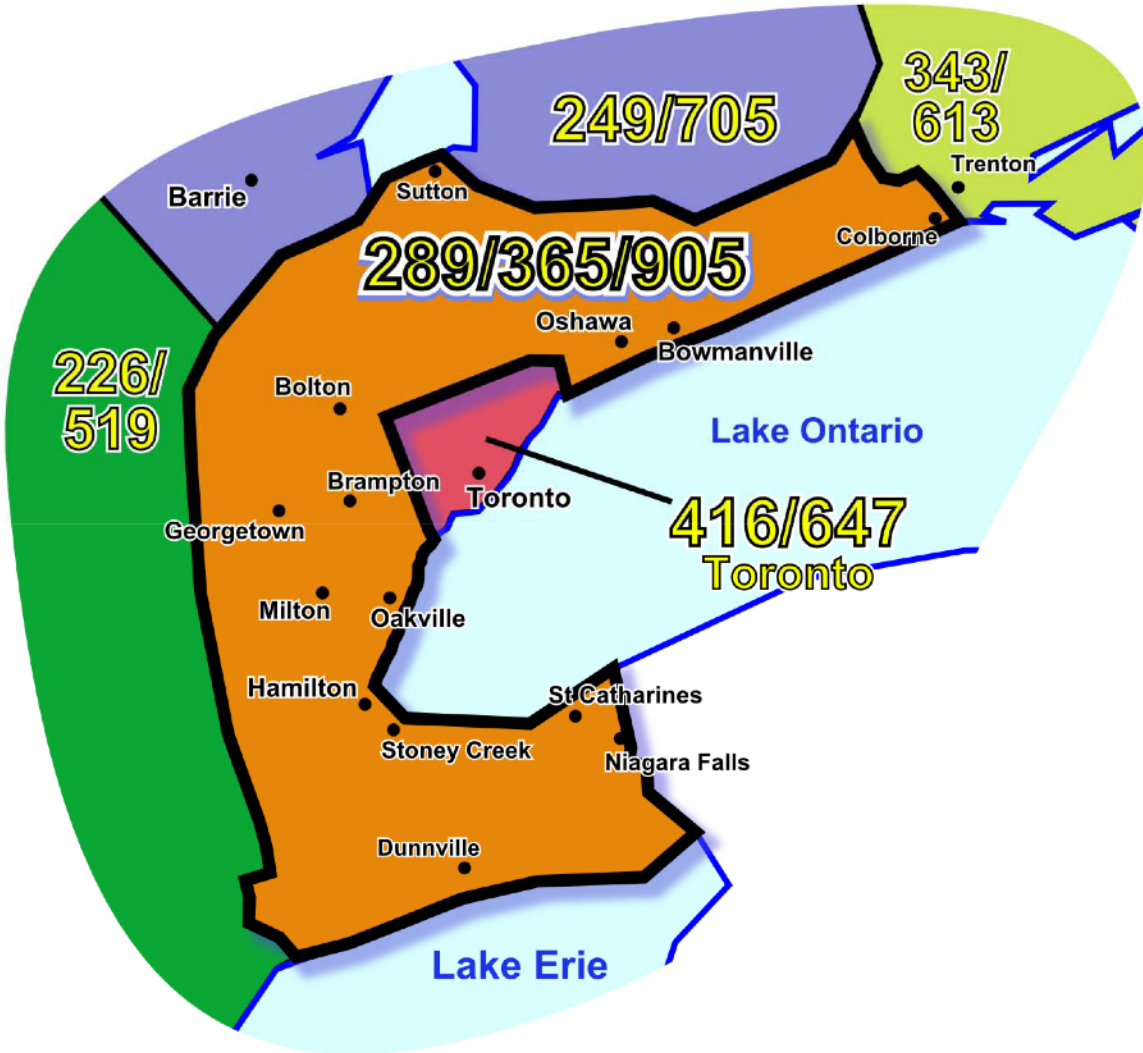
The disconnection dates for the test numbers will be between 25 April 2013 and 25 May 2013.

Central Office (NXX) Codes within NPA 365 may be assigned to TSPs starting from 25 September 2012, but cannot be activated in the PSTN prior to the Relief Date of 25 March 2013.

General questions about this relief activity may be directed to Glenn Pilley or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-563-7242. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

**Map of the NPA 289/905 area**  
(After relief the NPA 289/905 area will be the NPA 289/365/905 area)



**Exchange Areas in NPAs 289/905**

Existing Exchange Areas in NPAs 289/905; these will be in NPAs 289, 365 and 905 after the overlay

Ajax-Pickering	Mount Albert	Winona
Ancaster	Mount Hope	Woodbridge
Aurora	Newcastle	
Beamsville	Newmarket	
Beeton	Newtonville	
Bethesda	Niagara Falls	
Binbrook	Niagara-on-the-Lake	
Blackstock	Nobleton	
Bolton	Oak Ridges	
Bowmanville	Oakville	
Bradford	Orono	
Brampton	Oshawa	
Brooklin	Palgrave	
Burlington	Pelham	
Caledon East	Port Colborne	
Caledonia	Port Credit	
Campbellville	Port Hope	
Castlemore	Port Perry	
Castleton	Port Robinson	
Cayuga	Queensville	
Claremont	Richmond Hill	
Clarkson	Ridgeway	
Cobourg	Roseneath	
Colborne	Schomberg	
Cold Springs	Selkirk	
Cooksville	Snelgrove	
Dundas	South Pickering	
Dunnville	St. Catharines-Thorold	
Fisherville	Stevensville	
Fort Erie	Stoney Creek	
Freelton	Stouffville	
Garden Hill	Streetsville	
Georgetown	Sutton	
Gormley	Thornhill	
Grafton	Tottenham	
Grimsby	Unionville	
Hagersville	Uxbridge	
Hamilton	Victoria	
Hampton	Vineland	
Keswick	Wainfleet	
King City	Waterdown	
Kleinburg	Welcome	
Malton	Welland	
Maple	Wellandport	
Markham	West Lincoln	
Milton	Whitby	