

Number: PL-204
Date: October 17, 1999
From: North American Numbering Plan Administration (NANPA)
Subject: NPA 980 To Overlay NPA 704 (North Carolina)

In Docket No. P-100, Sub 137a, the North Carolina Utilities commission approved an all-services overlay of the 704 NPA that serves Charlotte, North Carolina and the surrounding Piedmont area. NANPA has assigned NPA code 980 for this purpose. The new 980 NPA will be in service beginning December 1, 2000. A map showing the area served by the 704 and 980 NPAs is attached.

In preparation for the overlay, permissive (or transitory) 10-digit dialing of local calls will begin at 12:01 AM CDT on May 1, 2000 and will continue until 12:01 AM CST on November 1, 2000. During the permissive period callers may dial either 7 digits or 10 digits for local calls originating in the 704 NPA. Beginning November 1, 2000, dialing 10 digits for local calls originating in the 704 NPA is mandatory.

The dialing plan for the 704 NPA beginning November 1, 2000, is summarized below. The 980 NPA will share the same dialing plan after its introduction on December 1, 2000.

- All local calls must be dialed as 10 digits; i.e., NPA-NXX-XXXX.
- All toll calls must be dialed as 1 + 10 digits; i.e., 1-NPA-NXX-XXXX.
- Operator assisted, third party, and credit calls must be dialed as 0 + ten digits; i.e., 0-NPA-NXX-XXXX.

All international and domestic carriers should ensure that the new 980 NPA code has been activated throughout their networks prior to May 1, 2000. After April 1, 2000, test calls to verify routing to the new NPA can be made by dialing 980-321-2000. Calls successfully completed to the test number will receive a recorded announcement. The test number will be disconnected after December 1, 2000.

NXX codes within the 980 NPA may be assigned to service providers after June 1, 2000, but assigned codes may not be activated prior to December 1, 2000.

Refer general questions about this relief activity to Thomas C. Foley, NANPA, on 407-389-8929. Direct specific questions to the appropriate service provider.

Ron Connors
NANPA

704/980 NPA Rate Centers


