



Other User NANP Administration System (NAS) User Guide

Numbering Plan Area (NPA) Resources

Version: 1.1

Version History

Revision History		
Date	Version	Description
October 28, 2024	1.0	Initial release of the combined NAS NANP Administration System (NAS) User Guide for NPA Resources.
June 18, 2025	1.1	Updated View Forms section to include "Printable Version" link when saving forms to PDF or printing forms.

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1 Introduction

1.1 Purpose

This document outlines the Other user tools and processes related to the Numbering Plan Area (NPA) resource associated with the **Subscription Choice of Other Resources** in the web-based application of the NANP Administration System (NAS). The **Subscription Choice of Other Resources** in NAS automates the NPA functions and the management of these numbering resources. The administration of NPA codes is defined in the ATIS-0300055, *NPA Allocation Plan and Assignment Guidelines*.

The process of assigning NPA codes, is governed by a set of industry-defined forms (e.g., Part 1, Part 3). NAS manages these forms by electronic means so that any registered user can access them via a connection to the World Wide Web.

1.2 Other Resources Subscription

The **Subscription Choice of Other Resources** allows a user to submit and view data associated with NPA codes. In order to access the **NPA** toolbar, the **Subscription Choice of Other Resources** must be selected in the user's profile [see *Other User NANP Administration System (NAS) User Registration Guide*].

1.3 Content Summary

This document will guide Other users through the following tasks related to NPA codes:

- Submit NPA Applications
- View NPA Forms

1.4 Related Documents

The procedures provided in this document are consistent with the Federal Communication Commission (FCC) rules and the Industry Numbering Committee ATIS-0300055, *NPA Allocation Plan and Assignment Guidelines*.

Other related documents include:

- *Other User NANP Administration System (NAS) User Registration Guide*

1.5 Conventions

This document presents the text that appears on NAS screens (e.g., toolbar items, field labels and button text) as well as internal and external document references. Toolbar items, field names and internal document references are shown in **bold black**, internal document references are hyperlinked, and external document references are *black italicized*.

1.6 User Access

The data available to a NAS user with the subscription of Other Resources shall be restricted based on the user type selected.

1.6.1 Other User

An Other user is a representative of a Service Provider (SP) that operates in a NANP member country or is a representative of an Administrator for a NANP member country (i.e., Canada).

1.7 Preparations

1.7.1 NANP Administration System (NAS) Registration

A user is required to have an approved Other user registration with the **Subscription Choice of Other Resources** selected [see the *Other User NANP Administration System (NAS) User Registration Guide*].

1.7.2 Two-Factor Authentication

The NANP Administration System (NAS) requires two-factor authentication for FISMA compliance, therefore, NAS users are required to establish two-factor authentication in order to access the NAS (see the *Two-Factor Authentication User Guide*).

1.8 Troubleshooting

Any questions or issues may be emailed to support@nanpa.com or call 866-623-2282.

2 Login and User Data

To log in to NAS the user must be a registered user, have a valid and active username and password, and have established two-factor authentication.

This section provides direction on logging in and updating user profile.

- Section **2.1 NAS Log In**, how to login to the NAS GUI.
- Section **2.2 Multi-Factor Verification**, how to enter two-factor authentication to access the NAS GUI.
- Section **2.3 Reset Your Password**, requesting a password reset in the NAS GUI
- Section **2.4 Update User Profile**, updating a user profile in the NAS GUI.

2.1 NAS Log In

From the NANPA home page (<https://www.nanpa.com>), select **Login** located in the upper right corner (Figure 2-1), then the **Log In To NAS** screen will be displayed (Figure 2-2).

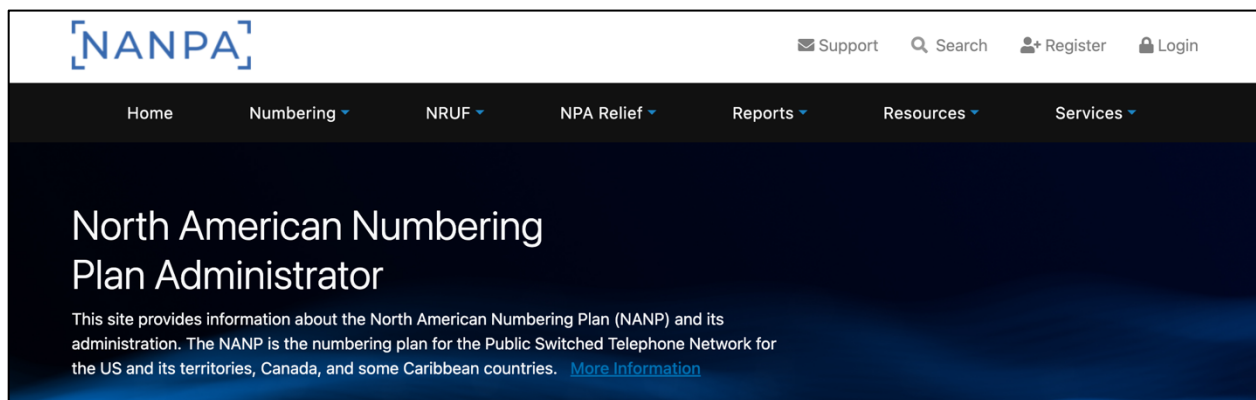
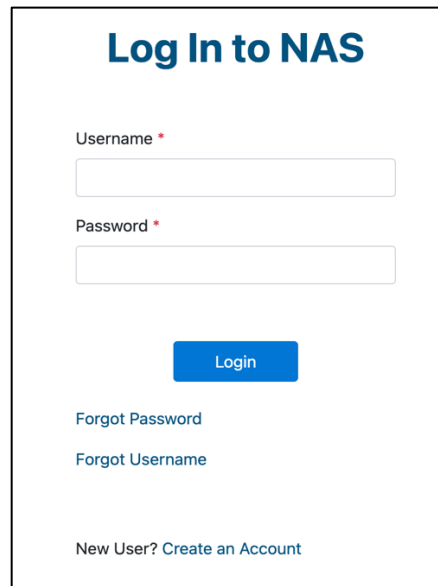


Figure 2-1

The NAS Log In screen (Figure 2-2) allows the user to enter their login credentials. All fields with a red asterisk (*) are required.

A login form titled "Log In to NAS" in blue. It contains two input fields: "Username *" and "Password *", both with red asterisks indicating required fields. Below the fields is a blue "Login" button. Underneath the button are two links: "Forgot Password" and "Forgot Username". At the bottom, there is a link "New User? Create an Account".

Log In to NAS

Username *

Password *

Login

[Forgot Password](#)

[Forgot Username](#)

[New User? Create an Account](#)

Figure 2-2

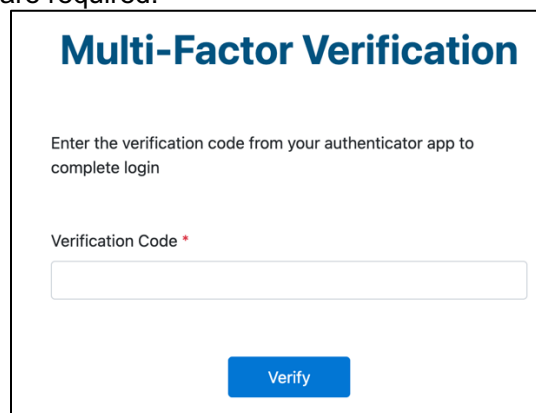
The user must enter valid data for the following fields:

- **Username**
- **Password**

When all data is entered the user must select **Login**. When all validations are met, NAS will provide the **Multi-Factor Verification** screen (Figure 2-3).

2.2 Multi-Factor Verification

The user must enter the Multi-Factor Authentication code associated with their NAS account. All fields with a red asterisk (*) are required.

A form titled "Multi-Factor Verification" in blue. It contains a text prompt: "Enter the verification code from your authenticator app to complete login". Below this is a single input field for the "Verification Code *", with a red asterisk indicating it is required. At the bottom is a blue "Verify" button.

Multi-Factor Verification

Enter the verification code from your authenticator app to complete login

Verification Code *

Verify

Figure 2-3

The user must enter a valid:

- **Verification Code**

When all data is entered, the user must select **Verify**. When all validations are met, NAS will provide the **Dashboard** (Figure 2-4).

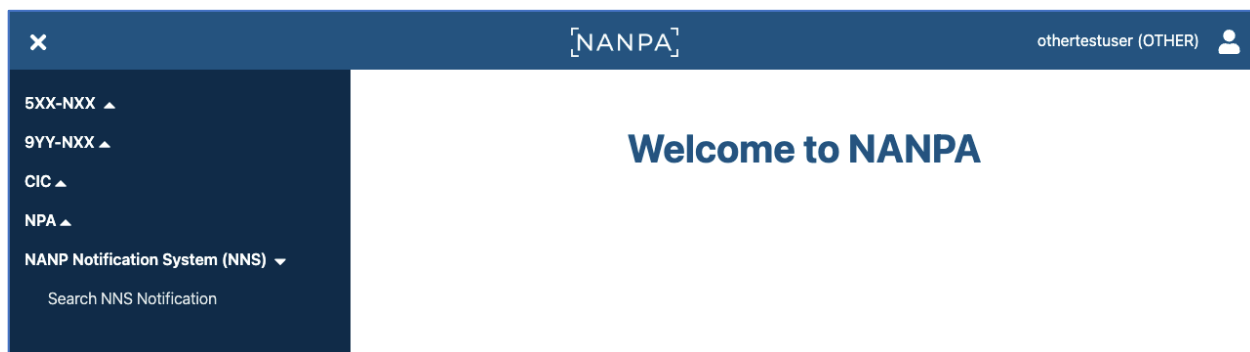


Figure 2-4

2.3 Reset Your Password

Users can reset their password at any time.

To reset your password, select the **Person icon** located in the upper right corner (Figure 2-5), then select **Reset Password**. NAS will provide the **Change Password** screen (Figure 2-6).

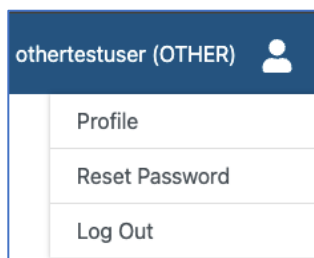


Figure 2-5

The **Change Password** screen (Figure 2-6) allows the user to change their NAS GUI password.

The user must enter a valid:

- Current Password
- New Password

When all data is entered the user must select **Change Password**. When all validations are met, NAS will provide the **Confirmation** screen (Figure 2-7).

Change Password

Current Password *

New Password *

Password Requirements:

⊗ At least 16 characters

⊗ At least 1 uppercase letter

⊗ At least 1 lowercase letter

Confirm New Password *

Change Password

Figure 2-6

The **Confirmation** screen (Figure 2-7) confirms the user’s password was reset.

Select **Home** to return to the **Dashboard** or select a function from the toolbar to proceed with a task.

Change Password

Success!

Your password has been successfully updated.

Home

Figure 2-7

2.4 Update User Profile

To update your user profile, select the **Person icon** located in the upper right corner (Figure 2-5), then **Profile**, the **Profile** screen will be displayed.

To edit any information, click the **Edit** link for the applicable section, this will vary based on the type of resource subscriptions you are subscribed to. Then select **Next** to return to the **Profile** screen. After making the required changes, then select **Update Profile** to submit those changes, NAS will display the **Confirmation** screen (Figure 2--8).

Note: Any changes to the following information: First Name, Last Name, Email, Agency/Company Name, Authorizer's Name, Authorizer's Agency/Company Name, OCN, NENA ID, or IAC Code, in conjunction with any other updates will require approval by the NANPA Customer Support prior to taking effect. For all other changes that do not require an approval, please log out and log back in to see those changes.

Profile

Success!

Note: Any changes to the following information: First Name, Last Name, Email, Agency/Company Name, Authorizer's Name, Authorizer's Agency/Company Name, OCN, NENA ID, or IAC Code, in conjunction with any other updates will require approval by the NANPA Customer Support prior to taking effect.

For all other changes that do not require an approval, please log out and log back in to see those changes.

[Home](#)

Figure 2-8

3 Access NPA Toolbar

To access the **NPA** toolbar, which includes all tasks outlined in **1.3 Content Summary**, the user must have the **Subscription Choice** of **Other Resources** in their user profile.

3.1 Accessing NPA Toolbar

From the **Dashboard**, select **NPA** from the toolbar (see Figure 3-1) to display the **NPA** toolbar options (Figure 4-1).

NOTE: Toolbar options will vary based on the **Subscription Choices** selected in the user's profile.

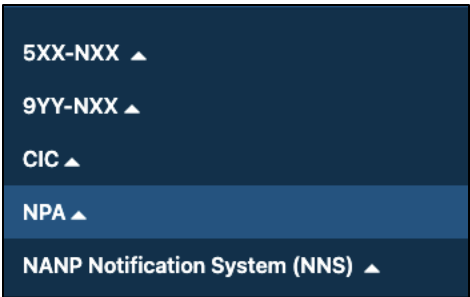


Figure 3-1

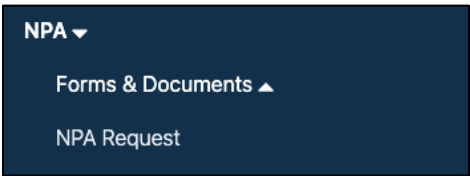


Figure 3-2

4 Forms & Documents

This section provides direction on the **Forms & Documents** functions (Figure 4-1) for NPA resources which includes:

- **4.1 View Forms**, which allows users to view forms associated with NPA applications submitted in NAS.

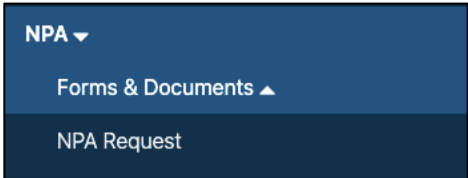


Figure 4-1

4.1 View Forms

View Forms allows a user to search for and view NPA forms submitted in the NAS GUI.

From the **NPA** toolbar, select **Forms & Documents** (Figure 4-1). NAS will display the **Forms & Documents** toolbar, then select **View Forms** (Figure 4-2), NAS will display the **NPA Forms Search** screen (Figure 4-3).

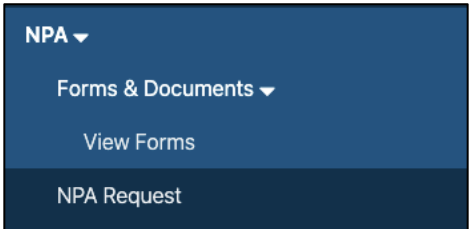


Figure 4-2

4.1.1 NPA Forms Search

From the **NPA Forms Search** screen (Figure 4-3), the user must select a **Selection** from the drop-down list.

- **Tracking Number**
- **NPA**
- **Advanced Search**

When **Tracking Number** is selected, only documents associated with the tracking number will be provided.

When **NPA** is selected, all documents associated for the **NPA** will be provided.

When **Advanced Search** is selected, all documents meeting the search criteria will be provided. The user must select or enter the:

- **Date Range From**
- **Date Range To**
- **Form Type**

To clear the data from the fields, the user must select **Clear Form**.

The user must select **Search** to continue. When all validations are met, NAS will display the search results at the bottom of the **NPA Forms Search** screen (Figure 4-4).

When no applications meet the search criteria, NAS will display the message “**There are no records to display**” at the bottom of the **NPA Forms Search** screen.

To view a form, select the eye icon at the end of the form’s row.

To print or save the form, click on the **Printable Version** link located above the form.

NPA Forms Search

Search

Selection

Select

Advanced Search

Date Range

From To

mm/dd/yyyy mm/dd/yyyy

Form Type

All

Clear Form Search

Figure 4-3

NPA Forms Search

Search

Selection

Advanced Search ✓ ▾

Advanced Search

Date Range

From

08/01/2024 ✓ 📅

To

08/27/2024 ✓ 📅

Form Type

All ✓ ▾

Clear Form

Search

Tracking Number ▲	Application Type ▲	Form Type ▲	Date ▲	NPA ▲	Location ▲	
NPA-2550498	Specific Geographic NPA Re...	PART_1	08/27/20...		New Brunswick	🔍
NPA-2550500	Easily Recognizable NPA Co...	PART_1	08/27/20...		Canada	🔍

Rows per page: 10 ▾ 1-2 of 2 |< < > >|

Figure 4-4

5 NPA Requests

This section provides direction on creating and submitting NPA applications. NPA application options include:

- Section **5.1 NPA Request**, which allows the user to submit a new NPA application.

5.1 NPA Request

NPA Request allows a user to apply for a new NPA Code in the NAS GUI.

From the **NPA** toolbar, select **NPA Requests** (Figure 5-1). NAS will display the **Part 1 – Request Type** screen (Figure 5-2).

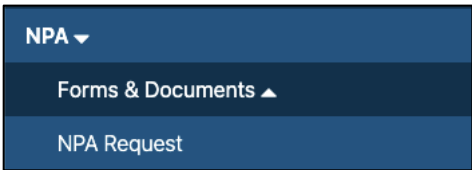


Figure 5-1

5.1.1 Part 1 – Request Type

The **Part 1 – Request Type** screen (Figure 5-2) allows the user to select the preliminary data for the application. Enter the following:

- **NPA Being Requested**
- **Planned/Proposed Activation Date**
- **NPA Code Request**

To clear the data from the fields, select **Clear Form**.

Select **Continue** to proceed with the application. When all validations are met, NAS will provide the **Part 1 Request Details** screen (Figure 5-3).

A screenshot of a web form titled 'NPA Code Assignment Request'. On the left is a sidebar with two links: 'Part 1 - Request Type' (which is active) and 'Part 1 - Request Details'. The main content area is titled 'Part 1 - Request Type'. It includes a light blue informational box with contact information: 'If you need assistance, please contact us via: Phone: 1-866-623-2282, Email: support@nanpa.com'. Below this is another light blue box stating: 'The applicant information on the Part 1 form is populated from your user profile. Please periodically review your user profile to ensure this information is current.' The form contains three input fields: 'NPA Being Requested' (a text box), 'Planned/Proposed Activation Date' (a date picker showing 'mm/dd/yyyy'), and 'NPA Code Request' (a radio button group). The radio options are: 'Specific Geographic NPA Relief Code', 'Unique Country NPA Code', 'Easily Recognizable NPA Code', and 'General Purpose NPA Code'. At the bottom are two buttons: 'Clear Form' and 'Continue'.

Figure 5-2

5.1.2 Part 1 Request Details

The **Part 1 – Request Details** screen (Figure 5-3) allows the user to enter the resource data and exhaust data. Enter the following:

- **NPA**
- **Location**
- **Projected Exhaust Before Relief**

- **Description of the NPA Relief Plan**
- **Has your NPA Relief Plan received regulatory and/or industry approval?**

Enter the following information for NANPA:

- **If no, explain** which is required when **Has your NPA Relief Plan received regulatory and/or industry approval? = No**
- **Add Additional NPAs** which is required when more than one NPA is involved with the relief plan
 - When selected, NAS will provide the **NPA** and **Exhaust After Relief** fields (Figure 5-4).

Select **Submit** to complete the application. When all validations are met, NAS will provide the **Confirmation** screen (Figure 5-5).

NPA Code Assignment Request

Part 1 - Request Details

Because you are requesting a Specific Geographic NPA Relief Code, please complete the following Part 1 request details before submitting your application.

NPA Requiring Relief:

NPA *

Location (e.g.: State, Province, or Country) *

Projected Exhaust Before Relief (e.g.: 2Q99) *

Relief Plan Details:

Description of the NPA Relief Plan (e.g.: Split, Overlay, etc.) *

Has your NPA Relief Plan received regulatory and/or industry approval? *

☐ Yes ☐ No

If no, explain:

Projected Exhausts of Involved NPAs:

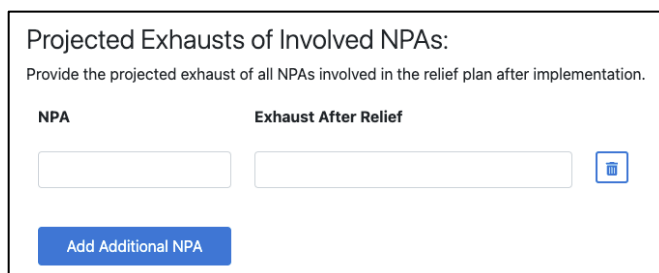
Provide the projected exhaust of all NPAs involved in the relief plan after implementation.

NPA	Exhaust After Relief
Add Additional NPA	

I hereby certify that the following information requesting an NPA Code is true and accurate to the best of my knowledge, that any required regulatory authorization has been obtained, and that this application has been prepared in accordance with the NPA Allocation Plan and Assignment Guidelines in effect on this day.

[Cancel](#) [Submit](#)

Figure 5-3



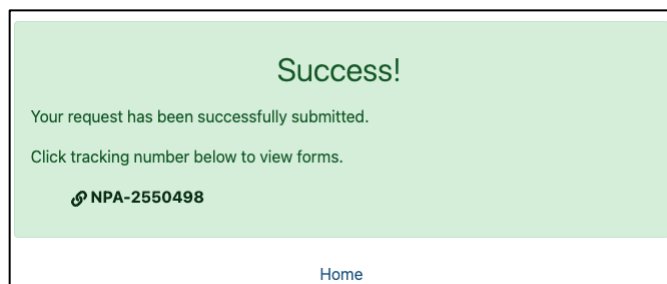
The screenshot shows a web form titled "Projected Exhausts of Involved NPAs:". Below the title is a subtitle: "Provide the projected exhaust of all NPAs involved in the relief plan after implementation." The form contains two columns: "NPA" and "Exhaust After Relief". Each column has a text input field. To the right of the "Exhaust After Relief" input field is a small blue icon of a document with a plus sign. At the bottom left of the form is a blue button labeled "Add Additional NPA".

Figure 5-4

5.1.3 Confirmation

The **Confirmation** screen (Figure 5-5) confirms successful submission of the application, provides the tracking number, and allows the user to attach documents to the application.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.



The screenshot shows a confirmation screen with a green background. At the top, the word "Success!" is displayed in a large, bold, green font. Below it, the text "Your request has been successfully submitted." is shown in a smaller green font. Further down, the text "Click tracking number below to view forms." is displayed in a smaller green font. Below this text is a green button with a link icon and the text "NPA-2550498". At the bottom of the screen, there is a white bar with the word "Home" in a blue font.

Figure 5-5