



Date: December 1, 2022

Subject: Reminder of 45-Day Minimum Aging Period for Numbers

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This is to remind service providers and service provider agents that, under FCC rules, service providers must age telephone numbers for at least 45 days after permanent disconnection and before reassignment to another end user or customer. Section 52.15(f)(1)(ii) of the FCC rules<sup>1</sup> requires that:

- Numbers previously assigned to **residential** customers be aged for **no less than 45 days and no more than 90 days**; and
- Numbers previously assigned to **business** customers be aged for **no less than 45 days and no more than 365 days**.

The 45-day minimum aging requirement became part of the rule effective July 27, 2020,<sup>2</sup> as part of the FCC's Reassigned Numbers Database Order. The requirement helps ensure the accuracy and effectiveness of the Reassigned Numbers Database in protecting consumers from receiving unwanted calls intended for someone who previously held their number.

If you have any questions, please contact the NANPA Customer Support Desk by emailing [support@nanpa.com](mailto:support@nanpa.com) or calling 1-866-623-2282.

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<sup>1</sup> 47 CFR §52.15(f)(1)(ii).

<sup>2</sup> Federal Communications Commission, Advanced Methods to Target and Eliminate Unlawful Robocalls, 85 FR 38334 (June 26, 2020) (announcing July 27, 2020 as the compliance date for certain rules including revision of 47 CFR §§ 52.15(f)(1)(ii)).